

Code No: 812AH

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**MCA II Semester Examinations, June/July - 2018****ORGANIZATION STRUCTURE AND PERSONNEL MANAGEMENT****Time: 3hours****Max.Marks:60****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 20 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 8 marks and may have a, b, c as sub questions.

PART - A**5 × 4 Marks = 20**

1. Explain the following briefly:
- a) Significance of Organization in Modern Times. [4]
 - b) Process of Recruitment. [4]
 - c) Career Planning. [4]
 - d) Phases of Planning. [4]
 - e) Measures to make communications in an Organization effective. [4]

PART - B**5 × 8 Marks = 40**

2. Define an Organization. What kind of functions does an Organization perform? [8]
- OR**
3. What are the different levels of Management and what are their functions at these different levels? [8]
- 4.a) Define Personnel Management.
- b) What are the General and Specific Objectives of the Personnel Management? [4+4]
- OR**
5. Briefly describe the changing concept of Personnel Management in India. [8]
6. What are the different kinds of Training Programs to be organized in an Organization for its employees? Elaborate the benefits to them by these programs. [8]
- OR**
7. What is Performance Appraisal? How is it carried out and what are its objectives? [8]
8. What are the different Organizational, Strategic, Business & Functional level strategies? Elaborate them in detail. [8]
- OR**
9. What is Core 'Competence Capability' of Organizational Learning? What are its advantages? [8]
10. What do you understand by Interpersonal Communications? What are their advantages? [8]
- OR**
- 11.a) What are Interpersonal Conflicts?
- b) How to use communication skills for effective management? [4+4]