



Time: 3 Hours

Max. Marks: 60

Note: This question paper contains two parts A and B.

Part A is compulsory which carries 20 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 8 marks and may have a, b, c as sub questions.

PART - A

5 × 4 Marks = 20

- 1.a) Explain the functions of Organizations. [4]
- b) Differentiate between Duties and Responsibilities of the manager. [4]
- c) Explain Manpower Inventory. [4]
- d) What is Functional-Level Strategy? [4]
- e) Briefly discuss the Importance of Inter-personal Communications in Organizations. [4]

PART - B

5 × 8 Marks = 40

2. Briefly explain F.W. Taylor's Principles of Scientific Management Theory. What is its relevance? [8]

OR

3. What is Maslow's Theory of Needs of Hierarchy? Explain. [8]

4. What are the challenges of HR Management in the present scenario? Give some examples. [8]

OR

5. What are the General and Specific Objectives of Personnel Management and its Significance? [8]

6. What is Manpower Planning? What are its objectives? What are the benefits of Manpower Planning? [8]

OR

7. How do you identify the training needs of an Organization? How can you organize the Training Department? Discuss. [8]

- 8.a) Define Strategic Management. What are its Objectives?

- b) Explain about SWOT. [4+4]

OR

9. What is Strategic Planning? Develop some strategies and prepare a hypothetical strategic plan for a HR Department. [8]

10. What is the dilemma in Communications? Examine Johari Window in this context. [8]

OR

11. Briefly explain the role of Information Technology for effective communications in Organizations. Give a couple of examples from any organizations. [8]