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Code No: 863AA

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MCA III Semester Examinations, February - 2021 MANAGEMENT INFORMATION SYSTEM

Time: 2 hours Max.Marks:75

Answer any five questions All questions carry equal marks

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- 1. Why application packages have become more popular? Explain any one application package used in business management. [15]
- 2. What is Strategic Information System (SIS) and what is its importance? How can it be used for competitive advantage of the organization? [15]
- 3. What is Decision Support system? Why is it not the same as Executive information system? What are the components of a DSS? [15]
- 4. Discuss both the tangible and intangible benefits of ERP system. [15]
- 5.a) What is MRP I? How is MRP II an improvement over MRP I?
 - b) What are the reasons for growth of ERP?

[8+7]

- 6.a) What are the 'pre-purchasing activities support' required to be provided in ERP module?
- b) What are the features of 'recruitment management' module of ERP?

[8+7]

- 7. What are the major activities of Operation and Maintenance phase of ERP implementation?
- 8.a) What are the contents of user training during and after implementation of ERP?
 - b) Post implementation ERP, how do you ensure continued information security? [7+8]

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