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Code No: 844AU JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MCA IV Semester Examinations, October/ November - 2020

## **E-COMMERCE**

Time: 2hrs

Max.Marks:75

**R17** 

## Answer any five questions All questions carry equal marks

- 1.a) Discuss briefly how globalization makes switch over to e commerce almost a necessity. How would you achieve the near-physical effect of visual display of merchandise b) in e commerce? [15] 2.a) What is the importance of firewalls as a line of security in payment transactions? What are packet filter firewalls? b) What is financial EDI? What is its distinct feature? [15] 3.a) What are the areas amenable for automation in e commerce? Is customization easier or difficult in e marketing in comparison to traditional b) marketing? Discuss. [15] 4.a) What are the precautions to be taken in the course of online marketing? Explain the following internet advertising formats: b) ii)skyscrapers. i) interstitials [15] What are the requirements for setting up videoconference facility? 5.a) b) What is information search? What is its relevance to decision making by customer? [15] What are the challenges in staffing for e commerce? 6.a) What is e-tailing? As a retail strategy, evaluate its success. b) [15] 7.a) What are the limitations of bank cards? What is 'Paytm'? Is there any similar payment system? What is their advantage? b) [15] 8.a) Explain how e commerce can leverage on efficient supply chain management.
  - b) How is customization facilitated in e marketing? [15]

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