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MCA V Semester Examinations, July/August - 2021 SOCIAL MEDIA INTELLIGENCE		
Time	: 3Hours	Max.Marks:75
	Answer any five questions	
	All questions carry equal marks	
1 )		
1.a) b)	What are implications for Social Media Intelligence? Explain. Can we trust the wisdom of crowds? Explain.	[7
2.a)	Explain in detail about online echo chambers.	
b)	Discuss about establishing links to performance metrics.	[7
3.a)	Explain in detail about opinion formation in a social context.	
b)	Discuss about intelligence dashboards.	[7
4.a)	What motivates us to post? Explain.	
b)	Discuss about the new influential and influence in e-commerce.	[7
5.a)	Explain about casting a wide net.	
b)	Discuss about understanding market structure.	[7
6.a)	How does social context affect opinion expression? Explain.	
b)	Describe creating an inviting environment.	[7
7.a)	Explain about life cycle dynamics.	
b)	Discuss about anecdotal referencing of social media comments.	[7
8.	Explain the following:	
	a) A new paradigm for marketing research.	

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