

# Risk measurement

MODULE 3



# Frequency and severity of losses.

- ▶ Frequency of loss refers to number of times in a given period loss is likely to happen.
- ▶ Historical data will provide this info. (Eg: frequency of injuries in the past/no of worker-years) in the absence of historical data, industry data can be used. Informed judgment can be used as well.
- ▶ Severity of loss measures the magnitude of loss per occurrence. One way to estimate is from historical data. (average severity/occurrence)
- ▶ Expected loss = frequency of loss\*severity of loss. Expected loss affects business value and insurance pricing.



## 3.6

Property Exposures	Frequency	Severity Range	Average Severity	Expected Loss
Damage to automobiles	Medium	\$0-\$20,000	Low	Medium
Stolen property	High	0-2,000	Low	Low
Small fires	Low	100,000-500,000	Medium	Low
Major fires	Low	500,000-10,000,000	High	Low

Note:

- ▶ Std deviation for high frequency low severity is low while std deviation for low frequency severity is high
- ▶ Infrequent but potentially large losses are less predictable and pose greater risk than more frequent smaller losses.





# Risk control

- ▶ Risk control is the process of implementing measures to reduce risk associated with a hazard.
- ▶ Benefits of risk/loss control:

Elimination of expenses associated with

- Repair or replacement of damaged property
- Income losses due to destruction of property
- Extra costs associated with maintaining operations
- Adverse liability judgements
- Medical costs to treat injuries
- Income losses due to death/disabilities



# Cost of risk control

- ▶ Installation and maintainance expenses eg sprinkler system
- ▶ There are associated costs involved like employee benefits apart from salary
- ▶ Some measures push up utility bills eg power bill

# Risk control techniques

1

- Risk avoidance

2

- Risk prevention

3

- Risk reduction

# Risk avoidance

- ▶ Risk avoidance involves not performing an activity that causes risk. Eg: not buying a property, not flying, not travelling. The loss of opportunities arising out of performing such activities. A firm doing a business will avoid risk but one loses on opportunities and profits.
- ▶ Advantages:
- ▶ Chances of risk is reduced to zero in case where loss exposure has not started. In situations where exposure has already started, it can reduce to zero for future activities. Residual risks may still persist.
- ▶ Disadvantages:
- ▶ A firm cannot avoid all losses like premature death of an owner.
- ▶ It is not feasible/practical to avoid all losses without shutting down the business eg car factory cannot avoid all risks if it has to continue producing cars





# Risk control techniques- Risk prevention

- ▶ It refers to measures that reduce the frequency of a particular loss. This focusses on stopping losses from happening. Important to prevent death/injury to people.
- ▶ Businesses employ loss control engineers to identify sources of risks and institute corrective actions. Like poor lighting, poor maintenance, improper security, etc. training is given on these aspects
- ▶ Eg: changing slippery floor, building safety enclosures to dangerous machinery etc



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# Risk control techniques- Risk reduction

Risk financing techniques-  
risk retention.

Risk financing techniques-  
risk transfers.





# Risk management decision methods

- ▶ Risk avoidance
- ▶ Loss control
- ▶ Risk retention
- ▶ Non-insurance transfers
- ▶ insurance

# Pooling arrangements and diversification of risk

- ▶ Most popular risk management tool is diversification. Essential part of insurance/financial markets
- ▶ Simple methods like pooling between two to diversification amongst many
- ▶ Pooling arrangement reduces risk when losses are independent (uncorrelated)
- ▶ Pooling refers to spreading losses incurred by a few over the entire group so that everyone bears average loss instead of actual loss.

## 2-person pooling arrangement

- ▶ Shahrukh and Salman have a possibility of an accident in the coming year,
- ▶ 20% chance of an accident with a loss of 2500
- ▶ Probability distribution of accident loss is highly skewed. ( $0 - 0.8$ ;  $2500 - 0.2$ )
- ▶ Their losses are uncorrelated.
- ▶ What is the expected loss and standard deviation for each one of them?

► Expected loss =  $0.8 \times 0 + 0.2 \times 250$   
= 500

► Standard deviation  
=  $\sqrt{0.8(0-500)^2 + 0.2(250-500)^2}$   
= 1000





## Pooling arrangement...

- ▶ Pooling allows them to pool their risk and split losses equally
- ▶ What is the expected loss and standard deviation for each one of them?



# Pooling arrangement..

Possible outcome	Total cost	Cost paid by each person	Probabilit
Neither Shahrukh nor salman	0	0	$0.8*0.8=0.64$
Only Shahrukh	2500	1250	$0.2*0.8=0.16$
Only salman	2500	1250	$0.2*0.8=0.16$
Both of them	5000	2500	$0.2*0.2=0.04$

- ▶ Expected cost =  
 $0.64 \cdot 0 + 0.32 \cdot 1250 + 0.04 \cdot 2500 = 500$
- ▶ Standard Deviation =  
Root of  $0.64 \cdot (0 - 500)^2 + 0.32 \cdot (1250 - 500)^2 + 0.04 \cdot (2500 - 500)^2 = 707$
- ▶ Pooling arrangement doesn't change either person's expected cost but it reduces the standard deviation. (1707)
- ▶ This is how risk gets reduced by diversification. Loss has become more predictable.



# Many-people pooling

- ▶ Assume that now Amir khan who has the same probability of risk also joins the pooling arrangement. If anyone meets with an accident, each will share one-thirds of the average loss or expected loss.
- ▶ ***As more and more people join the pool, the mean loss remains the same but standard deviation comes down hereby reducing the risk for each participant.***
- ▶ ***Expected loss or mean remains the same but the standard deviation further decreases making the normal distribution less skewed and more bell shaped.***
- ▶ Note that here the risk is not transferred to anyone else, but it is reduced as a whole for each pool participant.



## Fig 4.2 page 59

- ▶ Graph with pooling
- ▶ Graph without pooling



## summary

- ▶ As the number of participants in a pooling arrangement goes up, the standard deviation is coming down as near to zero as possible for each participant. Probability of extreme high or low outcome is reduced. This leads to the law of large numbers.
- ▶ Law of large numbers states that “The greater the number of exposures, the more closely will actual results approach the probable result that are expected from an infinite number of exposures (tossing a coin a million times)”
- ▶ Also, as the number increases the probability distribution curve of average loss tends to become more and more bell shaped tending towards a Normal distribution. This reflects central limit theorem.

# Solve

- ▶ Suppose each participant in a pool arrangement has USD 0 to 4000 loss with each participants expected loss of USD 1000, sketch the probability distribution of average losses if the losses across the participants are independent and if
  - ▶ 1. there is 1 participant (no pooling)
  - ▶ 2. there are 100 participants
  - ▶ 3. there are 1000 participants.

# Pooling with correlated loss

Positive correlation because of:

- ▶ Catastrophe and epidemic hit a large population at the same time
- ▶ When losses are correlated then increase/decrease in one leads to increase/decrease in another.
- ▶ Therefore, Pooling arrangement reduces risk for each participant even when the losses are positively correlated **but to a lesser degree.**
- ▶ Assuming Shah Rukh and Salman's accidents are positively correlated, then probability of Shah Rukh having an accident knowing that Salman has had an accident is  $> 0.04$





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# Changing scope of financial management

# Changing scope of risk management

- ▶ Traditionally risk management focused on loss exposures including property risks, risks and personal risks.
- ▶ In 1990s new trend emerged where management included speculative financial risks.
- ▶ Recently some businesses have expanded scope to include all risks.



# Financial risk management

- ▶ Financial risk management refers to the identification, analysis and treatment of speculative financial risks which includes
  - commodity price risk
  - interest rate risk
  - currency exchange rate risk
- ▶ Commodity price risk: it is the risk of losing money if the price of a commodity changes. Both producers/sellers and users have to hedge.  
Eg: agri grains

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Futures&options can be used to hedge t

# Financial risk management

## ► Interest rate risk:

Risk of loss caused by adverse interest rate movements. Eg: a bank has loaned a home loan for 20-30 years at a particular interest rate. If rates go up, they have to borrow deposits at a higher rate. Similarly a corporate may have issued a bond to the public at a rate, they have to pay the coupon rate.

## ► Currency exchange rate:

Exchange rate is the value at which one country's currency is converted to another Nation's currency. This affects both imports and exports.





# History of Managing financial

- ▶ Traditionally pure risk and speculative risk are different and handled by separate departments.
- ▶ Pure risk by risk retention, risk transfer and risk control.
- ▶ Speculative risk handled by finance through contractual provisions and capital market instruments.
  - contractual provisions include call features on bonds and adjustable interest rate provisions on mortgages
  - capital market approaches include forward contracts, futures, options and swaps.

# History

- ▶ In the 1990s some companies started taking a view of pure and speculative risk to achieve advantage by combining both the risk coverage
- ▶ In 1997, Honeywell became the first company to enter into an “integrated risk program” with AIG.
- ▶ An integrated risk program is a risk treatment technique that combines coverage for pure and speculative risks in the same contract. Honeywell covered transportation property and casualty insurance as well as coverage for currency exchange rate risk.
- ▶ Some companies created a new position called chief risk officer (CRO) who is responsible for treating pure and speculative risks in the organization.

# History

- ▶ Combining two risks in the same contract makes it cheaper. Companies who can afford a certain level of loss can go for a trigger option where the insurance company pays only if two specified losses occur like one property claim and another earthquake claim. Such contracts are cheaper.

## Enterprise risk management

- ▶ some companies went a step further and covered pure risk, speculative risk, strategic risks and operational risks.
- ▶ Strategic risk refers to uncertainty regarding the organization's goals and objectives and the organization's strengths, weaknesses, opportunities and threats.
- ▶ Operational risk refers to risks that develop out of business operations like manufacturing products and providing service to customers.
- ▶ Combining all these risks in one package reduces risk as long as they are not positively correlated. If they are negatively correlated, the risk can be reduced significantly.





# History

## Advantages of ERM:

- ▶ Holistic treatment of risks
- ▶ Advantages over competing businesses.
- ▶ Positive impact upon revenues
- ▶ Reduction in earnings volatility
- ▶ Compliance with corporate governance guidelines

## Barriers to ERP:

- ▶ Organisation culture
- ▶ Turf battles
- ▶ Perception of not a priority
- ▶ Lack of formal process
- ▶ Deficiencies in intellectual capital and technology



# Futures and option basics

- ▶ Spot market: delivery based
- ▶ Example- buy wheat at 30,000/ton, sell sugar at 45000/ton

## Derivative contracts

- ▶ Futures market: right to buy/sell, usually no delivery, square up position.
- ▶ Eg: as a buyer buy wheat futures for june at Rs 25,000/ton. market price is 30,000. you square up position by selling futures at 30,000. you make Rs 5000. buy physical wheat at Rs 30,000 from spot market. Effective price is Rs 25000 which is futures contracted price.
- ▶ As a seller, sell wheat at Rs 40,000 in the june futures market. price crashes to Rs 20,000. you square up your position by buying futures at 20,000. You make Rs 20,000. sell physical wheat at Rs 20,000 from spot market. Effective price is Rs 40,000

# Options contract

- ▶ Options contract can be used to protect against adverse price movements.
- ▶ Call option – option to buy at a specified price during a specified period
- ▶ Put option – option to sell at a specified price during a specified period
- ▶ Both call and put have buyers/writers and sellers (4 legs)
- ▶ Many strategies like straddle, strangle, butterfly,...
- ▶ Simple option to protect a price drop is “covered put option”
- ▶ Eg: someone has 100 HUL shares at current market price of Rs 950. He fears a price drop but feels it may also increase.
- ▶ He buys a put option for a strike price of 900 paying a premium of Rs 5.
- ▶ If market drops to 800, then he exercises his ‘in the money’ option and makes  $900 - 800 - 5 = \text{Rs } 95$ .
- ▶ If market moves up to 1000, then the option is out-of-the-money and he wishes not to exercise the option and loses only Rs 5 of premium.

# Hedging with Futures

Hedging a commodity risk using futures contract:

- ▶ A corn grower estimates in May about 20,000 bushels of corn for December. He notices a price of \$2.90/bushel of futures for December. He fears that the actual spot price in December will be lower. So he books 4 contracts of size 5000 bushels each at \$2.90/bushel. He will buy back 4 contracts to offset his position.
- ▶ If market price is 2.5/bushel in December.
- ▶ Sale of 4 contracts at 2.90 in May ....  $4 \times 5000 \times 2.90 = 58000$
- ▶ Buy-back at 2.50 in December ....  $4 \times 5000 \times 2.50 = 50000$
- ▶ Gain on futures contract =  $58000 - 50000 = 8000$
- ▶ Sale of physical stock in December =  $4 \times 5000 \times 2.50 = 50000$
- ▶ Total revenue =  $50,000 + 8000 = 58000$



# Hedging with futures

- ▶ If market price is 3.00/bushel in December.
- ▶ Sale of 4 contracts at 2.90 in may ....  $4 \times 5000 \times 2.90 = 58000$
- ▶ Buy-back at 3 in December ....  $4 \times 5000 \times 3 = 60000$
- ▶ Gain on futures contract =  $58000 - 60000 = (2000)$
- ▶ Sale of physical stock in December =  $4 \times 5000 \times 3 = 60000$
- ▶ Total revenue =  $60,000 - 2000 = 58000$
  
- ▶ So, no matter what the price is in December the farmer gets the contracted price of may of \$ 58,000.



## Solve,

1. You are having 100 shares of HUL and the current market price is Rs 900. you fear that the market will crash and sell it in the futures market at Rs 950. in june the price of HUL comes to Rs 900. Calculate your realisation  
What is your realisation if the price comes down to Rs 900? what is your gain in the whole transaction?
2. Colgate palmolive is quoting at Rs 1000/share. You expect the market to go up. So you buy futures at Rs 1050 for June. in june the market goes to Rs 1250. what is your profit? What would have happened if you had bought spot?



# Insurance market dynamics

- ▶ Risk control, risk retention and risk transfer are the three methods of risk management
- ▶ Risk retention by current earnings, loss reserves, borrowings or captive insurance
- ▶ Risk transfer by a property and liability insurance company.
- ▶ Decision needs to be taken about risk retention or risk transfer. It depends upon conditions in the insurance market-place.
- ▶ 3 imp factors influencing insurance market are:
  - ▶ - underwriting cycle
  - ▶ - consolidation in the insurance industry
  - ▶ - securitisation of risk

# 1. Underwriting cycle

- ▶ Underwriting means “sign and accept liability under insurance policy), thus guaranteeing payment in case of loss or damage occurs”
- ▶ Underwriting cycle – property and liability insurance fluctuate between periods of tight underwriting standards and high premiums called ‘hard’ insurance market and periods of loose underwriting standards called ‘soft’ insurance market.
- ▶ This is measured in terms of combined ratio which is  $\frac{\text{paid losses and loss adjustment expenses} + \text{underwriting expenses}}{\text{premiums}}$
- ▶ If combined ratio is more than 1 (100%) then underwriting operation is profitable. Less than 1 is loss making.
- ▶ Risk managers must study current status of the cycle and make retention-transfer decisions. Buy when market is soft and retain when the market is hard



# Y underwriting cycle fluctuat

- ▶ 1. Insurance industry capacity - capacity refers to the relative level of surplus which is assets less liabilities.

They reduce premium and go soft when they have a surplus and increase premium and go hard when they are in deficit. Competition hastens this process.

External factors like earthquake, 9/11, Katrina can increase claims and reduce surplus and harden the market.

- ▶ 2. Investment returns- insurance business also is an investor generating revenues from premium collections. They sell insurance at lower premiums expecting higher investment returns. This is called 'cashflow underwriting'.





## 2. Consolidation in industry

- ▶ Consolidation means combining of business organisations through mergers and acquisitions.
- ▶ A number of trends have changed the insurance market like
  - ▶ - insurance company mergers and acquisitions
  - ▶ - insurance brokerage mergers and acquisitions
  - ▶ - cross-industry consolidations
- ▶ (Read George Rejda page 68 for examples)

# Securitisation of risk

- ▶ Securitisation of risk means that insurance risk is transferred to the capital market through creation of financial instruments such as catastrophe bond, futures contract, options contracts and other financial instruments.
- ▶ This increases capacity for insurers and provides access to capital of many investors.
- ▶ Weather is another factor that determines risk in insurance. Weather bonds are floated to securitise it. A weather bond provides a payment if a specified weather contingency occurs.

# Loss forecasting

Done on the basis of statistical analysis of past losses.

Risk profiling or risk mapping refers to analyzing the severity frequency of various risks involved in the business.

Based on loss forecasting the manager is able to decide of control measures.

Loss forecasting is done on the basis of

- ▶ Probability analysis:
- ▶ Probability or chance of loss of an event refers to the long frequency of occurrence. Probability distribution is mutually exclusive and collectively exhaustible list of all outcomes out of an event along with probability associated with each outcome.



- ▶ Statistical analysis:
- ▶ It talks about a distribution of losses and parameters associated with it like mean mode median regression analysis and mortality tables.
- ▶ Regression talks about relationship between one or more dependent variables and an independent variable. Eg Y = a + bX
- ▶ Mortality table indicates probability of death at a particular age. A mortality rate of 0.001 at an age of 25 indicates that 1 out of 1000 insured will die during that year. If all the 1000 are insured for Rs 1 lakh each then the company has to pay 1 lakh. In order to do this the company has to collect Rs 1 lakh from 1000 insured which is Rs 100 per lakh of sum assured or 1 per 1000 sum assured.
- ▶ Law of large numbers: