

GUJARAT TECHNOLOGICAL UNIVERSITY**BE - SEMESTER-VII (NEW) EXAMINATION – WINTER 2018****Subject Code: 2173407****Date: 15/11/2018****Subject Name: Quality & Reliability Engineering****Time: 10:30 AM TO 01:00 PM****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Enlist the principles of TQM. What are the barriers to the implementation of TQM in an organization? **07**
(b) Give any two definitions of quality. **04**
(c) Explain: Kaizen philosophy. **03**
- Q.2** (a) Define the term Reliability with suitable example. **03**
(b) Define quality circles? Discuss organization structure of quality circle. **04**
(c) Discuss 5-S for house keeping with suitable example and explain its role in improving quality and productivity. **07**
- OR**
- (c) Explain following quality control tools in brief; **07**
(i) Pareto diagram and (ii) Ishikawa diagram
- Q.3** (a) Discuss benefits of becoming ISO 9000 certified company. **03**
(b) Write short note on KANBAN system. **04**
(c) Explain the concept of ISO 14000 with its benefits and importance. **07**
- OR**
- Q.3** (a) What is Kaizen philosophy? **03**
(b) Enlist 7 basic tools of quality control **04**
(c) Define FMEA. Explain how it helps in ensuring quality of a product. Draw a typical format of FMEA and explain its elements in brief. **07**
- Q.4** (a) Write short note on "Discrete and continuous distribution" **03**
(b) Discuss Taguchi Quality Loss Function **04**
(c) Briefly explain Six Sigma methodology. Why manufacturing industries should implement Six sigma? **07**
- OR**
- Q.4** (a) Explain Benchmarking. **03**
(b) Explain 'Autonomous Maintenance'. **04**
(c) What is Probability? Explain fundamental laws of probability. **07**
- Q.5** (a) What is "Lean Manufacturing" **03**
(b) Draw and explain bathtub curve used in reliability engineering. **04**
(c) What is Concurrent Engineering? Explain need of Concurrent Engineering **07**
- OR**
- Q.5** (a) How Quality Function Deployment is useful for quality improvement? **03**
(b) Write short note on "Just In Time (JIT)" **04**
(c) Define the following terms: **07**
Reliability, Failure Density, Mean Time To Failure(MTTF), Mean Time Between Failure(MTBF) and Mean Time To Repair (MTTR).
