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B.Tech.(AE) (2012 to 2017 OE) (Sem.-7)
HUMAN RESOURCE MANAGEMENT
Subject Code : HU-251
M.Code : 71825

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A** is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt **ANY FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt **ANY TWO** questions.

SECTION-A

1. **Answer briefly :**
 - a. Enlist the chief functions of HRM.
 - b. Why HRM is important?
 - c. Name the different stages of recruitment process.
 - d. What can be motivation factors which are needed to motivate the workers to perform well?
 - e. What may be advantages of induction programme meant for new employees?
 - f. What do you understand from team building?
 - g. What may be **any three** future challenges for human resource management?
 - h. Discuss the main features of Workmen's Gratuity Act- 1972.
 - i. Differentiate between human relations and industrial relations.
 - j. Give **any two** main causes of industrial disputes and their remedies.

SECTION-B

2. Briefly explain the features of Employment Exchanges Act 1959.
3. What is job analysis? Explain the process of job analysis.
4. How bonus and incentives play a good role in motivating the workers? Explain.
5. What steps an organization must take in ensuring the safety and health aspects of all the employees? Explain.
6. What retirement terminal benefits are to be ensured by the HRM for the welfare and social security of its employees?

SECTION-C

7. How HRM plays its role in managing the human resources within the organization effectively and efficiently? Explain.
8.
 - a) How education and training programmes are to be planned for upgrading the skill level of the employees.
 - b) Why job satisfaction is important? Discuss the factors which contribute in improving employee satisfaction.
9.
 - a) Discuss on administration of welfare amenities for workers in industry.
 - b) Describe the role of trade unions in maintaining cordial industrial relations and improving organizational performance.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.