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Subject Title: E-Commerce Prepared by: P.Sravani

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## Unit - I:

- 1. Define E-Commerce from different perspectives along with its goal.
- 2. What are the three pillars of e commerce?
- 3. Explain traditional value chain and customer oriented value chain.
- 4. What are potential benefits of Ecommerce?
- 5. Explain the limitations of E Commerce.
- 6. What are the challenges facing the growth and spread of ecommerce in india.
- 7. Discuss about e business.
- 8. Difference between Ecommerce and E business.
- 9. Explain about the impact of E Commerce on business models.
- 10. List the types of E-Commerce .Explain each one briefly.
- 11. Explain about E-Commerce applications.
- 12. Discuss in detail about E -Training, E -shopping

### Unit - II:

- 13. Explain architecture framework of E-Commerce.
- 14. What are the middleware services?
- 15. Explain the applications of information technology infrastructure.
- 16. Explain the security services of E- Commerce.
- 17. Explain briefly about TCP/IP model.
- 18. Discuss in detail about S-HTTP, NNTP.
- 19. Explain about the types of classes of IP address.
- 20. Define cryptography, cryptanalysis, cryptology, role of public key and private key.
- 21. Explain Encryption techniques.
- 22. Write short note on digital signature and digital certificates.

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23. Write short note on HTML, S-HTTP, FTP, SMTP.

#### Unit - III:

- 24. Discuss in detail about consumer oriented Ecommerce applications and its role in ecommerce.
- 25. What are the mercantile process models from consumer's perspective?
- 26. Discuss in detail the two forms of payments used in purchase consummation phase.
- 27. Discuss mercantile process model from merchant's perspective
- 28. Define EPS. What are the advantages and risks involved in EPS?
- 29. Explain the credit card based electronic payments system.
- 30. What is E-Cash? What are the properties of E-Cash?
- 31. Write about E-Payments.
- 32. Explain the functionality of smart cards.
- 33. Discuss about Electronic purses, Debit cards.
- 34. Write short note on home banking.

#### Unit - IV:

- 35. What is EDI? Explain four layers of EDI architecture.
- 36. What are the advantages and disadvantages of EDI.
- 37. What are the pre requisites of EDI.
- 38. Explain two major standards and structure of EDI transaction.
- 39. Explain types of EDI.
- 40. Explain about EDI applications in business.
- 41. Discuss about VAN.
- 42. Explain about the legal, privacy issues in EDI.
- 43. Explain EDI software implementations and how much an EDI cost.

# Unit - V:

- 44. Explain E- marketing techniques in detail.
- 45. What are the advantages and disadvantages of E- marketing?
- 46. Explain the impact of E Commerce on E- marketing.
- 47. Explain the E-Applications of five P's.



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- 48. What is E-advertising mention the types of E-Advertising.
- 49. Explain E-Advertising techniques in detail.
- 50. State the role /benefits and limitations of digital marketing.

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