

Rajiv Gandhi University of Health Sciences

I Semester M.H.A Degree Examination - SEP-2019

[Time: 3 Hours]

[Max. Marks: 100]

HOSPITAL ADMINISTRATION

Hospital Organization and Management Theory

Q.P. CODE: 8711

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

LONG ESSAY

1 X 20 = 20 Marks

1. Define leadership and its importance in a hospital. Discuss the various kinds of leadership style and which kind of leadership style required for a hospital administrator.

SHORT ESSAY (Answer any Seven)

7 X 10 = 70 Marks

2. Briefly explain the importance of communication and barriers of communication.
3. Write a note on types of planning.
4. Explain the process of manpower planning for a 500 bedded hospital.
5. Span of management
6. Techniques of motivation
7. Role plays by group in an organization
8. Human relations approach
9. Compare and contrast of delegation and decentralization

SHORT ANSWERS (Answer any Five)

05 X 02 = 10 Marks

10. Define management.
11. Abraham Maslow's need hierarchy theory
12. Douglas McGregor's theory X and theory Y
13. Define MBO.
14. Types of departmentation
15. Organizational culture
