

# Rajiv Gandhi University of Health Sciences

## I Semester M.H.A Degree Examination - OCT-2019

[Time: 3 Hours]

[Max. Marks: 100]

### **HOSPITAL ADMINISTRATION**

#### **Management of Hospital Services and Patient Care Management**

### **Q.P. CODE: 8712**

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

#### **LONG ESSAY**

**1 X 20 = 20 Marks**

1. Discuss the role of Radio Imaging services in a hospital. Briefly explain various diagnostic imaging modalities. List out the protective measures adopted by the radiology dept.

#### **SHORT ESSAY (Answer any Seven)**

**7 X 10 = 70 Marks**

2. Define Medical Record, components and explain Medico Administrative significance of medical records in a hospital.
3. Importance of clean linen in a hospital, describe the various linen distribution systems in a hospital
4. Role of managers in enhancing care in a multispeciality hospital
5. Define ambulance. Discuss the functional types of ambulances.
6. Short note on ARDRG
7. Discuss the functions of hospital dietary services, comment on therapeutic diets
8. Nursing audit
9. Functional areas in pharmacy, discuss importance of pharmacy services and scope of drug information system

#### **SHORT ANSWERS (Answer any Five)**

**05 X 02 = 10 Marks**

10. What is ambulatory care?
11. Color coding – BMW
12. Define crowd management.
13. Neonatology service
14. Triage in accident and emergency dept
15. HBG

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