

# Rajiv Gandhi University of Health Sciences

**IV Semester M.H.A Degree Examination – 21-Oct-2019**

[Time: 3 Hours]

[Max. Marks: 100]

**HOSPITAL ADMINISTRATION**  
**MANAGEMENT OF HOSPITAL SERVICES**  
**(Revised Scheme)**

**Q.P. CODE : 8371**

Your answers should be specific to the questions asked.  
Draw neat labeled diagrams wherever necessary.

**LONG ESSAY**

**2 X 20 = 40 Marks**

1. Explain the difference between Accident and Emergency. Discuss in detail about Accident & Emergency Department with respect to policies, procedures, functioning and equipments used. Highlight about the emerging trends in Ambulance services in Disaster management.
2. Explain the role of Finance and Administrative Departments for efficient functioning of the hospital. Discuss in detail about the various issues and problems encountered in these respective departments.

**SHORT ESSAY (Answer any six)**

**6 X 10 = 60 Marks**

3. Negative Autopsy and functioning of mortuary
4. Nuclear medicine department
5. Importance of hospital engineering and maintenance
6. Managerial and operational issues in MRD
7. Dialysis unit
8. Modern trends in hospital administration
9. Quality assurance in laboratory
10. Medical Daycare Vs Surgical Day care

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