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R17 Code No: 741AA JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD **MBA I Semester Examinations, December -2018** MANAGEMENT AND ORGANIZATIONAL BEHAVIOR Max.Marks:75

Time: 3hours

Note: This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

PART - A	5 × 5 Marks = 25
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1.	Give short answers to the following:	
	a) What do you understand by 'Direction'?	[5]
	b) State the different types of Plans.	[5]
	c) Distinguish between formal and informal group.	[5]
	d) State the elements of Organisational behaviour.	[5]
	e) Substantiate the characters of two factors of leadership with example.	[5]

PART - B 5×10 Marks = 50

2.	Explain the Henry Fayol's contribution to management.	[10]
3.	Describe the Fredrick Taylor's contribution to scientific management.	[10]
4.	Describe in detail the steps in planning process.	[10]
5.	Summarize the various approaches to planning.	[10]
6.	Describe the various forms of Organization structure and critically evaluate. OR	[10]
7.	Answer briefly: a) Balanced score card b) Bench marking c) Challenges in organizational design	[3+3+4]
8.	Explain the various approaches to Organizational behaviour. OR	[10]
9.	Determine the factors influencing Personality.	[10]
10.	Explain the different leadership styles and make critical appraisal. OR	[10]
11.	Discuss any two motivational theories of your choice.	[10]

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