Code No: 721CK

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JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA II Semester Examinations, December - 2018
HUMAN RESOURCE MANAGEMENT

Time: 3hours   Max.Marks:75

Note: This question paper contains two parts A and B.
Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub-questions.

PART - A   5 × 5 marks = 25

1.a) What is the difference between a line manager and the staff and how would an HR manager be classified.   [5]
  b) Explain the significance of Human resource Planning.   [5]
  c) What are the characteristics of a good trainer?   [5]
  d) Describe how do job evaluation helps in fixing the wage and salary?   [5]
  e) Why do workers join trade unions?   [5]

PART - B   5 × 10 marks = 50

2.   Explain the organizational structure of a company, which you are familiar with. Draw an Organization chart, and describe the company you are referring to.   [10]
OR
3.   Describe the functions of Human resource management.   [10]

4.   Substantiate the methods of selection, do you think the selection process has to be transparent? Justify your answer.   [10]
OR
5.   "Promotions are based on seniority or merit" - Comment on this statement for and against quoting an example from your experience. Explain the company you are referring to.   [10]

6.   Explain the different techniques of training with examples.   [10]
OR
7.   Design a training program for Professionals working in MNC, state the sequential steps involved in it.   [10]

8.   Explain the factors determining the wage structure.   [10]
OR
9.   Describe the salient features of workmen's compensation act.   [10]

10. On what grounds dismissals are made? Give an example to narrate an incident and bring out the salient features of the legal issues involved in it.   [10]
OR
11. Explain the Causes of Industrial disputes and state the process of its settlement.   [10]

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