

R15**Code No: 721CK****JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, December - 2018****HUMAN RESOURCE MANAGEMENT****Time: 3 hours****Max.Marks:75****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub-questions.

PART - A**5 × 5 marks = 25**

- 1.a) What is the difference between a line manager and the staff and how would an HR manager be classified. [5]
- b) Explain the significance of Human resource Planning. [5]
- c) What are the characteristics of a good trainer? [5]
- d) Describe how do job evaluation helps in fixing the wage and salary? [5]
- e) Why do workers join trade unions? [5]

PART - B**5 × 10 marks = 50**

2. Explain the organizational structure of a company, which you are familiar with. Draw an Organization chart, and describe the company you are referring to. [10]
- OR**
3. Describe the functions of Human resource management. [10]
4. Substantiate the methods of selection, do you think the selection process has to be transparent? Justify your answer. [10]
- OR**
5. "Promotions are based on seniority or merit" - Comment on this statement for and against quoting an example from your experience. Explain the company you are referring to. [10]
6. Explain the different techniques of training with examples. [10]
- OR**
7. Design a training program for Professionals working in MNC, state the sequential steps involved in it. [10]
8. Explain the factors determining the wage structure. [10]
- OR**
9. Describe the salient features of workmen's compensation act. [10]
10. On what grounds dismissals are made? Give an example to narrate an incident and bring out the salient features of the legal issues involved in it. [10]
- OR**
11. Explain the Causes of Industrial disputes and state the process of its settlement. [10]

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