

**R15**

Code No: 721CP

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, January-2018****MANAGEMENT INFORMATION SYSTEM AND ERP****Time: 3hours****Max.Marks:75**

**Note:** This question paper contains two parts A and B.  
Part A is compulsory which carries 25 marks. Answer all questions in Part A.  
Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

**PART - A****5 × 5 Marks = 25**

- 1.a) What are the four-stage model of IS planning. [5]
- b) Write brief note on nature and scope of Management Information System. [5]
- c) Discuss the pros and cons of IS implementation in business. [5]
- d) What is the role of end users in system development? [5]
- e) Explain the classification of cyber criminals. [5]

**PART - B****5 ×10 Marks = 50**

2. What do you understand by MIS in business organizations, state various activities performed by MIS in an organisation? [10]
- OR**
3. "Organizations view information as a weapon against competition and a strategic resource". Justify the statement with an illustration and brief on types of information systems. [10]
4. Define Enterprise Resource Planning System, its concepts and make a detailed note on various strategies in development of ERP with appropriate illustrations. [10]
- OR**
5. Discuss the concepts of Business Intelligence and Knowledge Management System in Indian business scenario. [10]
6. What methods can be used for selecting, implementing, evaluating information systems projects and aligning them with the firm's business goals? [10]
- OR**
7. What do you understand by business value of security and control? Explain methods of minimizing risks in information system audit. [10]
8. Provide a detailed note on system development stages, development approaches and brief on cost- benefit analysis of system development. [10]
- OR**
9. Discuss the new approaches for system building in the digital firm era and brief on strategies for requirement determination for system design. [10]





10. Define System Vulnerability and Abuse and how a bank customers' trust security and privacy of their data is ensured? [10]
- OR**
11. What do you mean by Cyber Crime, its perspectives and provide a detailed note on Indian IT Act 2000? [10]

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