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MBA II Semester Examinations, June/July-2018 MARKETING MANAGEMENT Time: 3hours Max.Marks:75 Note: This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A 5×5 Marks = 25 Define Societal Marketing and explain the concept with suitable examples. 1.a) [5] Write a brief note on the role of Customer Value in Marketing. b) [5] Define Market Segmentation and spell out its importance. c) [5] Define marketing Intermediate and explain about intermediates role in food retailing. d) Write a short note on various Marketing Channels. e) [5] PART - B $5 \times 10 \text{ Marks} = 50$ Define Marketing Environment and give a brief note on the role of marketing 2. environment in marketing decisions. [10] OR What is Marketing Research and explain how it support in determining the new market 3. opportunities? [10] Explain about the process of Consumer Decision Making Process and factors impacting 4. on consumer buying decisions. Explain the steps involved in New Product Development process with an illustration. 5. Define Segmentation, the basis for effective Segmentation and discuss the different segmentation methods of consumer, and business markets. 7. Do you believe that effective Positioning is a tool for effective marketing and state the positioning strategies. [10] 8. Define 'Marketing channel' its functions and frame work for designing new marketing channel for an FMCG product. OR 9. What is the role of Public Relations in market development and state the importance of different promotional mix elements? 10. Define Pricing, factors impacting on pricing and explain the different pricing methods in detail. [10] 11. Digital Marketing is growing day by day in India. Mention the reasons. [10]

