

R15**Code No: 721CP****JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, June/July-2018****MANAGEMENT INFORMATION SYSTEM AND ERP****Time: 3hours****Max.Marks:75****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 25 marks. Answer all questions in Part A.

Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

PART - A**5 × 5 Marks = 25**

- 1.a) What is operational control level? [5]
- b) What is DSS? [5]
- c) List out the various component of Information Quality. [5]
- d) What is Technical dimension? [5]
- e) What are ways by which Cyber Crime is being performed? [5]

PART - B**5 ×10 Marks = 50**

2. Explain the challenges of Managing MIS. [10]
- OR**
3. Describe the Role of MIS in Global Business. [10]
4. Discuss the concept of an organization. Elaborate on the impact of information systems on the organizations. [10]
- OR**
5. What is meant by the word 'System'? Discuss different kinds of systems. [10]
6. What are the challenges in implementation of ERP? [10]
- OR**
7. What are the additional processes included in MRP II over MRP? [10]
8. How do the SDLC and Prototyping methods differ? How might they be interrelated? [10]
- OR**
9. What alternative development strategies do exist? Why are there different strategies? [10]
10. How are large companies are protecting themselves from cyber crime? [10]
- OR**
11. Define security management of information technology and its tools of security management. [10]

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