

**R15****Code No: 721CP****JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, December - 2018****MANAGEMENT INFORMATION SYSTEM AND ERP****Time: 3hours****Max.Marks:75****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

**PART - A****5 × 5 Marks = 25**

- 1.a) What are the components of MIS? Explain their importance. [5]
- b) Explain the objectives of E-Commerce. [5]
- c) Explain the important steps in management of IS. [5]
- d) Explain the importance of Information systems. [5]
- e) Explain the nature of Cyber crimes. [5]

**PART - B****5 ×10 Marks = 50**

2. Explain in detail the role of Information Systems for achieving the desired / competitive advantages. [10]
- OR**
3. Explain the case study of development of MIS at Narayana Labs Ltd and explain your inferences in this regard. [10]
4. Explain the objectives and nature of ERP and DSS. [10]
- OR**
5. Explain the case study of Knowledge Management System at Anil Consultancy and give your critical inferences. [10]
6. Explain critically IS Security and Control. [10]
- OR**
7. Explain the effectiveness of MIS through a case study. [10]
8. Explain System Design in detail in relation to building of an Information System. [10]
- OR**
9. Explain broadly the process of building an information system. [10]
10. Give a good presentation of IT Act 2000. [10]
- OR**
11. Write the Global perspective on Cyber Crime. [10]

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