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Max.Marks:75

Code No: 721CT

Time: 3 hours

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA II Semester Examinations, April/May-2019 LOGISTICS AND SUPPLY CHAIN MANAGEMENT

Note: This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A 5×5 Marks = 25 What is integrated supply chain? 1.a) [5] What is the basic logic that supports total cost analysis? b) [5] Establish the need for bench marking in SCM operations. [5] c) How does the cost of transportation affect the performance of e-retailers? [5] d) What are the risks of global supply chains? [5] e) PART - B $5 \times 10 \text{ Marks} = 50$ 2.a) How can organization manage its suppliers effectively? How can SCM enable better customer service? b) [5+5]OR Explain how efficiency in logistics and supply chain management can bring about 3. significant competitive advantage to the business organization? [10] Discuss the trade-off between logistics efficiency versus speed of service. 4.a) How do you perform customer profitability analysis? b) [5+5]What is the importance of accurate logistics costing? 5.a) What are the drivers of logistics cost? b) [5+5]6. What are the key performance metrics logistics? Explain each of them briefly. [10] What is the relevance of channel relationship to logistics performance? 7.aWhat are the key factors that contribute to a lasting supplier partnership? [5+5]8. Describe third party logistics services. What role do they play in Supply Chain Management? [10] OR What are some intermodal transportation alternatives? 9.a) Describe how CRM can be by firms managing their supply chains b) [5+5]



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- 10.a) Discuss the issue of local autonomy versus Central Control in international Supply Chain Management.
 - b) What are the dynamics of global market forces? [5+5]
- 11.a) Explain the nature of interlinked global economy.
 - b) What are the key advantages of global sourcing? [5+5]

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