

**R17****Code No: 742AA****JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA II Semester Examinations, April/May-2019****HUMAN RESOURCE MANAGEMENT****Time: 3hours****Max.Marks:75****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

**PART - A****5 × 5 Marks = 25**

1. Write short notes on:
- a) Equal Employment Opportunity [5]
  - b) Errors in Interviews [5]
  - c) Career Management [5]
  - d) Retirement Benefits [5]
  - e) Collective Bargaining [5]

**PART - B****5 × 10 Marks = 50**

2. Explain the role and functions of human resource manager in organizational development. [10]
- OR**
3. Discuss the need and importance of human resource information system in the twenty first century. [10]
4. Write short notes on:
- a) Job Description
  - b) Job Specification [5+5]
- OR**
5. Explain the sources of recruitment with merits and demerits of each source. [10]
- 6.a) Explain the importance of Training and development.
- b) Explain the training process. [5+5]
- OR**
7. Discuss the techniques employed in the performance appraisal. [10]
- 8.a) List out the basic factors involved in determining pay rates.
- b) What is the need for performance based payment. [5+5]
- OR**
- 9.a) Write an essay on Minimum Wages Act.
- b) Write about Employee welfare facilities. [5+5]
10. Discuss the steps involved in the grievance redressal procedure. [10]
- OR**
11. List out the salient features of Industrial Disputes Act. [10]

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