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JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA II Semester Examinations, April/May-2019 SUPPLY CHAIN MANAGEMENT

SUPPLY CHAIN MANAGEMENT Time: 3hours Max.Marks:75 Note: This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A 5×5 Marks = 25 1.a) Write a short note on competitive performance model. [5] Summarize the concept of based costing. [5] b) Reframe the channel structure in logistics and supply chain relationship. [5] c) Generalize the concept of customer relationship management. d) [5] Assess the concept of global purchasing. [5] e) PART - B $5 \times 10 \text{ Marks} = 50$ Indicate the gaining competitive advantage through logistics and brief on focus areas in 2. supply chain management. OR Explain the significance of logistics in supply chain management and brief on models in 3. logistics management. Write a detailed note on logistics and bottom line and brief on activity based costing. 4. [10] 5. Demonstrate the customer profitability analysis in logistics cost and performance. [10] Compute the Identifying logistics performance indicators and state the channel 6. [10] structures. Explain in detail about the channel relationship in the logistics and supply chain 7. relationship. Discuss in detail about pricing and revenue management and make a note on Bullwhip 8. 9. Describe the internal supply chain management for effective CRM. [10] Examine the views of global logistics in supply chain management and brief on global 10. operations levels.

 Discuss the issue and challenges in global supply chain management and make a note on channels in global logistics. [10]