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R17 Code No: 743AP JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD **MBA III Semester Examinations, December - 2018** MANAGEMENT OF INDUSTRIAL RELATIONS Max.Marks:75 Time: 3hours **Note:** This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A 5×5 Marks = 25 What is meant by Occupational Unions? List the functions of trade union. [5] 1.a) Define the term social security. What is public sector bargaining? b) [5] Differentiate between Bipartism and Tripartism. c) [5] Define the terms Factory and Industrial Establishment. d) [5] What are the major causes of Industrial conflict? [5] e) PART - B $5 \times 10 \text{ Marks} = 50$ 2. What is Marxist perspective of Industrial Relations? Differentiate between Unitary and Pluralist perspectives concerning Industrial Relations. OR Explain the following typologies of trade unions: 3. a) Industrial Unions b) Territorial Unions c) Enterprise Unions d) State – Sponsored Unions [10] Elucidate the factors that contribute to the success or failure of collective bargaining. 4. [10] Define the term negotiation. What are the points that the parties should keep in mind 5. while negotiating. 6. Explain how the formation of Special Tripartite Committee (STC) has advanced the reform process and social dialogue in India. 7. Discuss in detail the types of interventions by the government in Industrial relations. [10] 8. Explain the main provisions of Minimum Wages Act, 1948. [10] OR 9. Discuss in detail the salient features of the Payment of Bonus Act, 1965. [10] 10. Discuss the concept of workers' participation in management. List the rules that

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What is meant by misconduct? Discuss the traditional approaches to dealing with

management might follow to maintain good industrial relations.

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indiscipline.