Code No: 743AP

R17

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA III Semester Examinations, April/May-2019
MANAGEMENT OF INDUSTRIAL RELATIONS

Time: 3hours   Max.Marks:75

Note: This question paper contains two parts A and B.
Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

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PART - A   **5 × 5 Marks = 25**

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1.a)   Who are the three actors of industrial relations? Explain their roles.   [5]
  b)   What are the principles of collective bargaining?   [5]
  c)   What is the link between tripartism and bipartism?   [5]
  d)   What are the objectives of ESI act?   [5]
  e)   What is quality of work life? What is its relevance to productivity and employer?   [5]

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PART - B   **5 × 10 Marks = 50**

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2.a)   What are the problems of trade unions in India?
  b)   How is union formed? What is the difference between recognized and registered trade union?   [5+5]

<div align="center">**OR**</div>

3.a)   What are the advantages of employer organizations?
  b)   Trace briefly the history of trade union movement in India.   [5+5]

4.   What are the factors that contribute to success or failure of collective bargaining?   [10]

<div align="center">**OR**</div>

5.   Explain the changes that have been brought about in Union- Management relationship due to liberalization and globalization.   [10]

6.   What is tripartism? Make a critical assessment of tripartism arrangement in India.   [10]

<div align="center">**OR**</div>

7.a)   What is the role of government in industrial relations?
  b)   What is industrial tribunal? Explain the process of appointing a industrial tribunal.   [5+5]

8.   What are the salient features of The Payment of Bonus act?   [10]

<div align="center">**OR**</div>

9.   What are the contemporary issues in fixing minimum wages on a country wide basis?   [10]

10.a)   What are the causes of employee grievances?
   b)   What are the approaches to deal with industrial conflict?   [5+5]

<div align="center">**OR**</div>

11.   Discuss briefly the terms, 'agreement', and 'settlement' and 'award' and bring out the differences among them.   [10]

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