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Code No: 743AH JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD **MBA III Semester Examinations, December - 2018** ADVERTISING AND SALES MANAGEMENT Time: 3hours Max.Marks:75 **Note:** This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A 5×5 Marks = 25 1. Answer briefly in about five sentences each: a) Explain Media Planning. [5] b) Why should sales force be controlled? [5] c) How can the services of sales force be evaluated? [5] d) What is Sales Promotion? Give its importance. [5] e) What are the channels for Rural markets? [5] PART - B $5 \times 10 \text{ Marks} = 50$ 2.a) Explain the need and importance of Advertisement in business operations. Elaborate the functions and principles of an Advertisement layout. b) [5+5]What is DAGMAR approach? Why is it criticized? Explain. 3. [10] What are the merits and demerits of Internet as media of advertisement? Explain. 4. [10] 5. "In our opinion there should be regulation of advertising in India". Discuss. [10] Discuss the various methods of Sales force motivation. 6. [10] What are the major steps in effective selling? Explain. 7. [10] 8. What are the objectives of consumer contests? What are its merits and demerits? [10] OR 9. Discuss the need for sales promotion ethics. Explain some cases of sales ethics. [10]

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Explain the role of distribution channels in the era of digital marketing.

What are the reasons of channel conflicts? How it can be resolved?