

Code No: 723AN

**R15**
**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**
**MBA III Semester Examinations, December - 2019**
**MANAGEMENT OF INDUSTRIAL RELATIONS**
**Time: 3 hours**
**Max. Marks: 75**

**Note:** This question paper contains two parts A and B.  
Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

**PART - A**
**5 × 5 Marks = 25**

1. a) What are unfair labour practices? [5]
- b) Define and explain the concept of industrial dispute. [5]
- c) Explain role of Collective Bargaining. [5]
- d) What is Wage policy? [5]
- e) Define the concept of industrial relation. [5]

**PART - B**
**5 × 10 Marks = 50**

2. Describe type of communication suitable for better industrial relation? [10]
- OR**
3. What are Rights and Responsibilities of Trade Union? [10]
4. Describe the external machineries to solve industrial disputes. [10]
- OR**
5. Explain about Model Grievance Procedure? And discuss about the stages in the grievance procedure? [10]
6. Discuss the various provisions in Industrial Dispute Act 1947. [10]
- OR**
7. What is the importance of Collective Bargaining in Industrial Relations? [10]
8. Explain the Payment of Bonus Act 1965. [10]
- OR**
9. Define Wage. Discuss the wage regulation machinery. [10]
10. Explain the Mines Act 1952. [10]
- OR**
11. What are the problems of New Technologies and Industrial Relations? [10]

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