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Code No: 723AN

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**MBA III Semester Examinations, April/May-2019****MANAGEMENT OF INDUSTRIAL RELATIONS****Time: 3hours****Max.Marks:75****Note:** This question paper contains two parts A and B.

Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions.

PART - A**5 × 5 Marks = 25**

- 1.a) List out a few unfair labour practices. [5]
- b) What is meant by 'Right to strike'? [5]
- c) Write a note on conciliation. [5]
- d) What is the need for wage policy? [5]
- e) Introduce the objective and coverage of Mines Act, 1952. [5]

PART - B**5 × 10 Marks = 50**

- 2.a) Elucidate the concept of industrial relations.
 - b) What are the characteristics of Indian industrial relations system? [5+5]
- OR**
- 3.a) What is a trade union. Discuss the purpose and functions.
 - b) How are unions recognized? [5+5]
- 4.a) What are the provisions of Standing Orders?
 - b) What are the bipartite bodies for settlement of disputes? [5+5]
- OR**
- 5.a) Discuss the grievance procedure normally followed by big industrial units.
 - b) Why do disputes arise in industrial setup? What is the role of HR managers in dealing with them in the initial stages? [5+5]
- 6.a) Explain the process of collective bargaining?
 - b) Why organizations encourage worker's participation in management? [5+5]
- OR**
- 7.a) How do organizations ensure labour welfare?
 - b) What are the major provisions of Industrial Disputes Act, 1947? [5+5]
- 8.a) Define 'wage'. What is the wage regulation machinery in India?
 - b) What are the different types of wages? [5+5]
- OR**
- 9.a) Why are employees paid bonus? Discuss its relevance.
 - b) What are the provisions of Payment of Bonus Act, 1965? [5+5]

10. Do you think technology has some impact on industrial relations? Justify your views. [10]

OR

11. What are the provisions of Factories Act, 1948? Provide an overview by suggesting the desirability of expanding its purview. [10]

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