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JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA IV Semester Examinations, December - 2018 RETAILING MANAGEMENT

RETAILING MANAGEMENT **Time: 3hours** Max.Marks:75 **Note:** This question paper contains two parts A and B. Part A is compulsory which carries 25 marks. Answer all questions in Part A. Part B consists of 5 Units. Answer any one full question from each unit. Each question carries 10 marks and may have a, b, c as sub questions. PART - A $5 \times 5 \text{ marks} = 25$ 1. Answer the following in about 5 sentences each: a) Infer the utilities of retailing. [5] b) Outline the lifestyle of Indian middleclass shopper. [5] c) How would you classify retail units on the basis of ownership? [5] d) State the objectives of pricing. [5] e) Highlight the need for a proper merchandise plan. [5] PART - B $5 \times 10 \text{ marks} = 50$ Write a detailed note on the history of retailing. 2. [10] Examine the merits and demerits of FDI in retail sector in India. 3. [10] Illustrate with suitable example the impact of culture on Indian shopping behavior. 4. [10] 5. Elaborate the psychographic profile of the Indian shoppers. [10] Give out the classification of store and non-store retailers. 6.a) Compare and contrast the advantages and disadvantages of store and non-store b) retailing. [5+5]OR 7. Elucidate the importance of non-price decisions in retailing. [10] Critically analyze the features of different pricing strategies. 8. [10] Draw a suitable diagram and discuss the steps in the supply chain business process. 9. [10] Explain the characteristics of organizational buying. 10. [10] 11. Discuss the pros and cons of various types of store layouts and designs. [10]

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