Roll No. ☐☐☐☐☐☐☐☐☐☐☐☐☐   Total No. of Pages : 02

Total No. of Questions : 18

B.Tech.(IT) (2012 to 2017 E-III) (Sem.–7)
ENTERPRISE RESOURCE PLANNING
Subject Code : BTCS-916
M.Code : 71992

Time : 3 Hrs.   Max. Marks : 60

INSTRUCTION TO CANDIDATES :
1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

Define the following :

1. What are the limitations of ERP?

2. What are the misconceptions about ERP?

3. State various business modules in the ERP system.

4. Name the ERP products of SAP.

5. List any two limitations of ERP.

6. Name the elements of supply-chain-Management.

7. What do you mean by Business Intelligence?

8. Who are the main players in the ERP market?

9. What is Business Integration and how do the ERP systems achieve it?

10. What is OLAP?

SECTION-B

11.   What are the factors to be considered in selecting an ERP Package?

12.   How ERP is useful in managing the supply chain in an enterprise? Explain.

13.   How CRM enabled ERP system is useful to the organizations? Explain.

14.   Explain the functions of sales, distribution and Service modules of ERP.

15.   Explain in detail about the various Risks in ERP.

SECTION-C

16.   With suitable representation examine the different phases of the ERP implementation Life Cycle.

17.   What are the different approaches to ERP implementation? Define integrated data module. Discuss tangible and intangible benefits of ERP. Will there be any increase in Productivity after ERP implementation.

18.   What are the Business modules in an ERP system? Explain their functions and features in detail.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.