



Code: 9E00201

MBA & MBA (Finance) II Semester Supplementary Examinations December/January 2015/2016

HUMAN RESOURCE MANAGEMENT

(For students admitted in 2011, 2012, 2013 & 2014)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions
All questions carry equal marks

- 1 Discuss and illustrate each of the important trends influencing human resource management.
- 2 Explain the role of HR in providing sustainable competitive advantage.
- 3 (a) What are the factors affecting job design?
(b) What are the various internal and external sources of recruitment?
- 4 (a) Explain in detail the objectives of training.
(b) Discuss the various methods of training with examples.
- 5 Explain the following:
(a) Holland vocational preferences model.
(b) Schein's career anchors.
- 6 What is performance appraisal? Distinguish between traditional and modern methods of performance appraisal.
- 7 Write about the following:
(a) HR scorecard.
(b) Whistle blowing policy.
- 8 What is an industrial dispute? What are the causes of industrial disputes? Discuss.
