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Hall Ticket No | | | | | | | | | | | Question Paper Code: CMB001

Jawaharlal Nehru Technological University Hyderabad

MBA I Semester End Examinations(Supplementary) - May, 2019
Regulation: .–R16
MANAGEMENT AND ORGANIZATION BEHAVIOR
Time: 3 Hours (MBA) Max Marks: 70

Answer ONE Question from each Unit
All Questions Carry Equal Marks
All parts of the question must be answered in one place only

UNIT – I

1. (a) Write the characteristics and limitations of classical approach. [7M]
   (b) Compare and contrast systems approach and contingency approach. [7M]
2. (a) Explain the contributions of Hawthorne experiments towards the development of management thought. [7M]
   (b) Discuss the contribution of human behaviour school. [7M]

UNIT – II

3. (a) Define problem. Explain different types of problems. [7M]
   (b) What do you mean by planning? Explain different types of plans. [7M]
4. (a) List various creative and innovative alternatives for problem solving. [7M]
   (b) Explain the steps involved in planning process. [7M]

UNIT – III

5. (a) Define line and staff organizations. Distinguish between line and staff organizations. [7M]
   (b) Explain the importance and uses of matrix structure of organization. [7M]
6. (a) What is functional authority? How is it different from line authority? [7M]
   (b) Define span of control. Explain the principles of span of control and co-ordination of effort. [7M]

UNIT – IV

7. (a) Define personality. Explain various types of personalities. [7M]
   (b) List the characteristics of group. Explain various types of groups. [7M]
8. (a) Myers-Briggs Type Indicator is an approach to classifying personality traits, explain it. [7M]
   (b) Explain the process of group decisions making. Discuss organizational efficiency. [7M]

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UNIT – V

9. (a) Define leadership. Explain transactional and transformational leadership styles. [7M]
   (b) Explain the research methods that have been used to study the leadership behavior? Explain Mc Gregor theory of motivation. [7M]

10. (a) Explain existence relatedness and growth (ERG) theory in motivation. [7M]
    (b) Explain the importance of motivation. What are the various types of motivational methods. [7M]

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