

Code: 9FHS201

MCA II Semester Supplementary Examinations May/June 2019
ORGANIZATION STRUCTURE & PERSONNEL MANAGEMENT

(For 2009, 2010, 2011, 2012 (LC), 2013, 2014, 2015 & 2016 admitted batches only)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions
All questions carry equal marks

- 1 (a) Explain the social responsibilities of management.
(b) Discuss various leadership styles.
- 2 (a) Explain the evaluation of mechanistic and structures of organization.
(b) Write the basic concepts related to organization.
- 3 Explain the Mechanistic planning model and probabilistic models.
- 4 Write the following:
(a) Personal management Vs HRM.
(b) The role of manager as a line manager and staff manager.
- 5 Write a short note on:
(a) Recruitment.
(b) Selection.
(c) Induction training.
- 6 Explain different types of training methods in detail.
- 7 (a) Discuss the strategies to deal with stress and conflicts.
(b) Explain perceptual process.
- 8 Explain the following:
(a) Bench marking.
(b) BPO.
(c) Business process Re-engineering.
