

Code: 9FHS201

MCA II Semester Supplementary Examinations June/July 2018
ORGANIZATION STRUCTURE & PERSONNEL MANAGEMENT
(For students admitted in 2011 (LC), 2012, 2013, 2014, 2015 & 2016 only)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions
All questions carry equal marks

- 1 Explain the functions and theories of management.
- 2 (a) Explain the departmentation and decentralization.
(b) Explain the basic concepts related to organization.
- 3 Explain the decision making process.
- 4 Explain the evaluation and objectives of personal management.
- 5 Write short notes on:
 - (a) Job analysis.
 - (b) Job description.
 - (c) Job specification.
- 6 What is performance appraisal? Explain different methods and their objectives.
- 7 (a) What is personality?
(b) Explain Johari Window and Transactional analysis.
- 8 Explain the following:
 - (a) TQM.
 - (b) Six Sigma.
 - (c) People capability maturity model.
