

Code: 9FHS201

MCA II Semester Regular & Supplementary Examinations May 2016

ORGANIZATION STRUCTURE & PERSONNEL MANAGEMENT

(For students admitted in 2010, 2011, 2012, 2013, 2014 & 2015 only)

Time: 3 hours

Max. Marks: 60

Answer any FIVE questions
All questions carry equal marks

- 1 Discuss the different dimensions of social responsibilities of industrial and business organizations.
- 2 What is the need of decentralization? Explain factors determining the degree of decentralization.
- 3 (a) Define and explain the importance of decision making.
(b) Discuss about mathematical planning models.
- 4 Define personnel management. Discuss the main features of an effective personnel policy.
- 5 What is manpower planning? Explain the advantages of manpower forecasting.
- 6 What is training? Discuss in detail about different training techniques.
- 7 Define personality. Explain different theories of personality.
- 8 Write a short note on:
(a) Total quality management (TQM).
(b) Six Sigma.
