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# DEPARTMENT OF MANAGEMENT STUDIES 

## QUESTION BANK

II SEMESTER<br>1915201- APPLIED OPERATIONS RESEACH<br>Regulation - 2019<br>Academic Year 2019-2020

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# DEPARTMENT OFMANAGEMENT STUDIES QUESTION BANK 

SUBJECT

| SEM / YEAR | $: 1915201$-APPLIED OPERATIONS RESEACH |  |
| :--- | :--- | :---: |
| UNIT - I -INTRODUCTION TO LINEAR PROGRAMMING (LP) |  |  | | SYLLABUS: Introduction to applications of operations research in functional areas of management. |
| :--- |
| Linear Programming-formulation, solution by graphical and simplex methods, Special cases. Dual <br> simplex method. Principles of Duality. Sensitivity Analysis. |


| PART- A |  |  |  |
| :---: | :--- | :---: | :---: |
| S.NO | QUESTIONS | BT <br> LEVEL | COMPETENCE |
| 1. | Define Operations Research (OR). | Level 1 | Remembering |
| 2. | Differentiate between Simplex and Big M Method | Level 2 | Understanding |
| 3. | How do you show your understanding unbounded solution? | Level 3 | Applying |
| 4. | Categorize the forms of LPP. | Level 4 | Analysing |
| 5. | Discuss why is two phase method is better than Big M <br> method? | Level 5 | Evaluating |
| 6. | Interpret the usage of Sensitivity Analysis in LPP. | Level 6 | Creating |
| 7. | What are the assumptions and requirements of LPP? | Level 1 | Remembering |
| 8. | Compare Dual Simplex and Duality. | Level 2 | Understanding |
| 9. | Identify the Advantages of duality. | Level 3 | Applying |
| 10. | What do you think about Infeasible solution? | Level 4 | Analysing |
| 11. | How will you solve LPP graphically? | Level 5 | Evaluating |
| 12. | Conclude your understanding on the mathematical <br> formulation of LPP. | Level 6 | Creating |
| 13. | Define basic variables and artificial variables. | Level 1 | Remembering |
| 14. | Compare Slack variable \& Surplus Variable. | Level 2 | Understanding |
| 15. | Give some example for the role of Surplus variable \& Slack <br> Variable in the simplex method | Level 3 | Applying |
| 16. | How would you apply Artificial variable? | Level 4 | Analysing |
| 17. | What is Big M Method? | Level 1 | Remembering |
| 18. | Distinguish simplex and Big M method | Level 2 | Understanding |
| 19. | What do you mean by Duality? List the Rules for primal and <br> dual. | Level 1 | Remembering |
| 20. | What is Shadow price? | Level 1 | Remembering |

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| PART- B |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| S.NO | QUESTIONS |  |  |  |  |  | BT LEVEL | COMPETENCE |
| 1. | Maximise $Z=3 x+4 y$ subject to $\begin{aligned} & 2 x+5 y \leq 60, \\ & 4 x+2 y \leq 40 . \end{aligned}$ <br> $x, y>0$. Solve by Graphical Method <br> (i) Plot the graph |  |  |  |  | (8) | Level 1 | Remembering |
| 2. | $\operatorname{Min} Z=20 x_{1}+10 x_{2}$ subject to $\begin{aligned} & x_{1}+2 x_{2} \leq 40, \\ & 3 x_{1}+x_{2} \geq 30, \\ & 4 x_{1}+3 x_{2} \geq 60, \\ & x_{1}, x_{2} \geq 0 . \end{aligned}$ <br> Solve by Graphical Method, <br> (i) Plot the graph |  |  |  |  | (8) | Level 2 | Understanding |
| 3 | $\begin{aligned} & \text { Max } Z=5 \times 1+4 \times 2 \text { subject to } \\ & x_{1}-2 x_{2} \leq 1, \\ & x_{1}+2 x_{2} \geq 3, \\ & x_{1}, x_{2} \geq 0 \text {. Solve Graphically. Which one is the best } \\ & \text { solution? } \end{aligned}$ |  |  |  |  |  | Level 3 | Applying |
| 4. | A Plant Manufacturer 2 Product A \& B. The Profit Contribution of each product has been estimated as Rs. 300 for product $A$ and Rs. 400 for Product B. Each Product passes through 3 departments of the plant. The time required for each product and total time available in each department is as follows. <br> The company has a contract to supply atleast 300 units of Product B per month. <br> Formulate the LPP <br> (i) |  |  |  |  | (5) | Level 4 | Analysing |
| 5. | Solve the following LPP by graphical method. Maximize $\mathrm{Z}=3 \mathrm{x}_{1}+2 \mathrm{x}_{2}$ Subject to$\begin{aligned} & -2 x_{1}+x_{2} \leq 1, \\ & x_{1} \leq 2, \\ & x_{1}+x_{2} \leq 3 \\ & \quad \text { and } x_{1}, x_{2} \geq 0 \end{aligned}$ |  |  |  |  |  | Level 5 | Evaluating |


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|  | product $1,2,3$ is Rs.4,Rs.8,Rs. 6 respectively. It is assumed that all the amount produced are consumed in the market |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 13. | Using dual simplex method, solve and find the optimum solution for the given LPP. $\begin{aligned} & \text { Maximize } Z=6 x_{1}+4 x_{2}+4 x_{3} \\ & \text { Subject to } 3 x_{1}, x_{2}+2 x_{3} \geq 2 \\ & 2 x_{1}+x_{2}-x_{3} \geq 1 \\ & -x_{1}+x_{2}+2 x_{3} \geq 1 \& \\ & \\ & x_{1}, x_{2}, x_{3} \geq 0 \end{aligned}$ |  | Level 4 | Analysing |
| 14. | Evaluate by using dual simplex method and solve the LPP. $\begin{array}{ll} \text { Minimize } Z=2 x_{1}+x_{2} \\ \text { Subject to } & 3 x_{1}+2 x_{2} \geq 3 \\ & 4 x_{1}+3 x_{2} \geq 6 \\ & x_{1}+x_{2} \leq 5 \& x_{1}, x_{2} \geq \end{array}$ <br> (i) Determine the dual simplex table <br> (ii) Find the value of $\mathrm{x}_{1}, \mathrm{x}_{2}$ | (5) (8) | Level 1 | Remembering |


|  | PART - C |  |  |
| :---: | :---: | :---: | :---: |
| S.No | Questions | $\begin{gathered} \text { BT } \\ \text { LEVEL } \end{gathered}$ | COMPETENCE |
| 1. | $\begin{aligned} \text { Max } Z= & 300 x+400 y \text { subject to } \\ & 2 x+3 y \leq 1600, \\ & 3 x+2 y \leq 1500, \\ & x+y \leq 700, \\ & y \geq 300, x, y \geq 0 \text { Solve by Graphical Method, choose the } \\ & \text { value of } x \& y \text { which maximizes profit. } \end{aligned}$ | Level 1 | Remembering |
| 2. | Solve the following LPP by graphical method. <br> Minimize Z=6000x1+4000x ${ }_{2}$ <br> Subject to $\begin{gathered} 3 x+x_{2} \geq 40 \\ x_{1}+2.5 x_{2} \geq 22 \\ 3 x_{1}+3 x_{2} \geq 40 \\ \text { and } x_{1}, x_{2} \geq 0 \end{gathered}$ | Level 2 | Understanding |
| 3. | Develop a Simplex Table and Solve Max $Z=3 \times 1+2 \times 2$, <br> Subject to $\begin{aligned} & x 1+x 2 \leq 4, \\ & x 1-x 2 \leq 2 \\ & x 1, x 2 \geq 0 . \end{aligned}$ | Level 3 | Applying |
| 4. | Solve by using Simplex Method. <br> Maximize $Z=3 x+5 y$ <br> Subject to the constraints $\begin{gathered} x+y \leq 60 \\ x \leq 40 \\ y \leq 30 \\ x, y \geq 0 \end{gathered}$ | Level 1 | Remembering |

## UNIT - II LINEAR PROGRAMMING EXTENSIONS

SYLLABUS: Transportation Models (Minimizing and Maximizing Problems) - Balanced and unbalanced Problems - Initial Basic feasible solution by N-W Corner Rule, Least cost and Vogel's approximation methods. Check for optimality. Solution by MODI /. Case of Degeneracy. Trans-shipment Models. Assignment Models (Minimising and Maximising Problems) - Balanced and Unbalanced Problems. Solution by Hungarian and Branch and Bound Algorithms. Travelling Salesman problem.

## PART - A

| S.NO | QUESTIONS |  |  |  | BT LEVEL | COMPETENCE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | Define Transportation \& Transhipment. |  |  |  | Level 1 | Remembering |
| 2. | Differentiate balanced transportation problem \& Unbalanced Transportation Problem. |  |  |  | Level 2 | Understanding |
| 3. | How would you show your understanding on unbalanced transportation problem? |  |  |  | Level 3 | Applying |
| 4. | Categorize the Phases of transportation model. |  |  |  | Level 4 | Analysing |
| 5. | Construct th transportatio | asic <br> rob <br> 1 <br> 2 <br> 1 <br> 5 <br> 7 | $\begin{aligned} & \text { le so } \\ & \hline \mathbf{3} \\ & \hline 11 \\ & \hline 6 \\ & \hline 15 \\ & \hline \mathbf{3} \\ & \hline \end{aligned}$ | or the following <br> SUPPLY <br> 6 <br> 1 <br> 10 | Level 5 | Evaluating |
| 6 | Interpret the need for Optimum solution in transportation. |  |  |  | Level 6 | Creating |
| 7. | What do you mean by Least cost method (LCM)? |  |  |  | Level 1 | Remembering |
| 8. | Compare Vogel approximation method (VAM) \& Least Cost Method. |  |  |  | Level 2 | Understanding |
| 9. | How do you represent a travelling salesman problem through mathematical formulation? |  |  |  | Level 3 | Applying |
| 10. | Analyse the rules of travelling salesman Problem. |  |  |  | Level 4 | Analysing |
| 11. | Discuss the meaning of Assignment |  |  |  | Level 5 | Evaluating |
| 12. | Compare Balanced assignment problem \& Unbalanced Assignment Problem. |  |  |  | Level 6 | Creating |
| 13. | What example can you give for Unbalanced assignment problem? |  |  |  | Level 1 | Remembering |
| 14. | How will you resolve degeneracy in Transportation Problem? |  |  |  | Level 2 | Understanding |
| 15. | Classify transportation problem. |  |  |  | Level 3 | Applying |

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| 16. | Examine the Steps in Hungarian algorithm. | Level 4 | Analysing |
| :---: | :--- | :---: | :---: |
| 17. | What is Branch and bound algorithm in Assignment? | Level 1 | Remembering |
| 18. | Compare Assignment and transportation Problem. | Level 2 | Understanding |
| 19. | What do you mean by Travelling Salesman Problem? | Level 1 | Remembering |
| 20. | What is Restricted Assignment? | Level 1 | Remembering |




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| PART - C |  |  | Marks | BT <br> Level | Competence |
| :--- | :--- | :--- | :--- | :--- | :--- |
| S.No |  | Questions <br> Assume that you are an OR specialist. Identify the procedure <br> for each of the following Method to the employees in order to <br> help them achieve solution to Transportation Problems. <br> Northwest Corner Cell Method |  |  | Remembering |
|  | a | (3) |  |  |  |
|  | b | Least Cost cell Method | $(4)$ |  |  |
|  | c | Vogel's Approximation Method | $(4)$ |  |  |
|  | d | U V Method. | $(4)$ |  |  |


| 2. | Solve the following transportation problem, in which ais the availability at Origin <br> Oand bjis the requirement at the destination Dand cell entries are unit costs of transportation from any origin to any destination: <br> Predict the allocation to minimize the cost. |  | Level 2 | Understanding |
| :---: | :---: | :---: | :---: | :---: |
| 3. | A company has a team of 4 Salesman and the company wants to do in 4 districts. Considering the capabilities of salesmen and nature of the district, the company has estimated the profit per day in Rs. For each salesmen in each district as follows. <br> Develop the best assignment schedule and analyze the total cost. |  | Level 3 | Applying |
| 4. | Five operators have to be assigned to Five Machines. The assignment costs are given in thetablebelow. <br> Machine <br> Analyse using Hungarian algorithm \& find out the assignment to minimize the cost. |  | Level 4 | Analyzing |

## UNIT - III - INTEGER PROGRAMMING AND GAME THEORY

SYLLABUS: Integer Programming - Introduction and types - Game Theory-Two-person Zero sum games-Saddle point, Dominance Rule, graphical and LP solutions, Nash Equilibrium


| 18. | Summarize how graphs and LP solution are used in <br> Game theory. | Level 2 | Understanding |
| :---: | :--- | :---: | :---: |
| 19. | What is a Decision Tree? | Level 1 | Remembering |
| 20. | Define Dominance principle. | Level 1 | Remembering |





| - PART-C |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| S.No | Questions |  |  |  |  |  |  | $\begin{gathered} \text { BT } \\ \text { Level } \end{gathered}$ | Competence |
| 1. | Using Dominance property Solve. |  |  |  |  |  |  | Level 1 | Remembering |
|  | B |  |  |  |  |  |  |  |  |
|  |  |  |  |  | I | II | IIIIV |  |  |
|  |  |  | 1 |  | -5 | 3 | 120 |  |  |
|  |  |  | 2 |  | 5 | 5 | 46 |  |  |
|  |  |  | 3 |  | -4 | -2 | $0-5$ |  |  |
| 2. | Examine the 2 n Game by the Method of Sub Game: |  |  |  |  |  |  | Level 2 | Understanding |
|  |  | B1 | B2 | B3 |  |  |  |  |  |
|  | A1 | 1 | 3 | 11 |  |  |  |  |  |
|  | A2 | 8 | 5 | 2 |  |  |  |  |  |


| 3. |  | In a game of matching coins with 2 players, A wins 1 unit value when there are 2 heads, wins nothing when there are 2 tails and looses $1 / 2$ unit value when there are one head and one tail. Develop Pay Off matrix and value of the game. |  | Level 3 | Applying |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 4. | iii | Assume you have to choice of 3 strategies for advertising and you have one major Analyse the theory on Two-person sum games competitor with 3 strategies. <br> What are the assumptions of Game? <br> Find value of game. | (5) <br> (5) <br> (5) | Level 4 | Analysing |

## UNIT - IV INVENTORY MODELS, SIMULATION AND DECISION THEORY

SYLLABUS: Inventory Models - EOQ and EBQ Models (With and without shortages), Quantity Discount Models. Decision making under risk - Decision trees - Decision making under uncertainty. Monte-carlo simulation.

| PART-A |  |  | BT LEVEL |
| :---: | :--- | :--- | :---: |
| S.NO | QUESTIONS | Level 1 | Remembering |
| 1. | Define inventory. | Level 2 | Understanding |
| 2. | Classify the Forms of inventory. | Level 3 | Applying |
| 3. | Identify the Objectives/significance of inventory model. | Level 4 | Analysing |
| 4. | Highlight the importance of Reorder level. | Level 5 | Evaluate |
| 5. | Discuss the concept of Lead time. | Level 1 | Remembering |
| 6. | Interpret the Types of stock replenishment. | Level 2 | Understanding |
| 7. | List the Basic inventory models. | Level 3 | Appyling |
| 8. | Compare Ordering Cost and Carrying Cost. | Level 5 | Evaluating |
| 9. | Identify when shortage cost and stock out cost arises? | Level 1 | Remembering |
| 10. | Analyze why safety stock is maintained. | Level 2 | Understanding |
| 11. | Discuss the concept of Quantity Discount Model. | Level 3 | Applying |
| 12. | Interpret the meaning of EOQ \& EBQ. | Level 4 | Analysing |
| 13. | What are random and pseudo random numbers? | Level 5 | Evaluating |
| 14. | Explain Monte Carlo Method. | Level 1 | Remembering |
| 15. | Summarize the concept of EMV. | Level 2 | Understanding |
| 16. | Whatinference can you make aboutholdingcost? |  |  |

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| 17. | What is Shortage Cost? | Level 3 | Applying |
| :---: | :--- | :--- | :---: |
| 18. | Classify and explain the various conditions under which <br> decisions are made. | Level 1 | Remembering |
| 19. | What is meant by the following terms in inventory <br> management: i)Carrying cost ii) shortage costs | Level 2 | Understanding |
| 20. | What is Decision theory? List the problems that can be solved <br> by Simulation. | Level 3 | Applying |


| S.NO | PART - B QUESTIONS |  | Marks | BT <br> LEVEL | COMPETENCE |
| :---: | :--- | :--- | :--- | :--- | :--- |
| 1. | Alpha industry needs 5400 units per year of a bought out <br> component which will be <br> used in its main product. The ordering cost is Rs.250 <br> per order and the carrying cost per unit per year is <br> Rs.30. <br> Which is the best order quantity? |  | Level 1 | Remembering |  |
|  | (i) | Find the number of order per year and Frequency of <br> orders? | (5) |  |  |
| 2. | A stockiest has to supply 12000 units of a product per <br> year to his customer. Demand is <br> fixed and known. Shortage cost is assumed to be <br> infinite. Inventory holding cost is 20 paise per unit per <br> month. Ordering Cost is Rs. 250 and purchase price <br> is Rs.10 per unit. <br> Estimate the EOQ | (8) | Level 2 | Understanding |  |
| (i) |  |  |  |  |  |


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## UNIT - V QUEUING THEORYAND REPLACEMENT MODELS

SYLLABUS:Queuing Theory -Single and Multi-Channel models-infinite number of customers and infinite calling resource Replacement Models-Individuals replacement Models (With and without time value of money) - Group Replacement Models.

| PART - A |  |  | BT LEVEL |
| :---: | :--- | :---: | :---: |
| COMPETENCE |  |  |  |
| S.NO | QUESTIONS | Level 1 | Remembering |
| 2. | Define Queue. | Level 2 | Understanding |
| 3. | In a bank, 20 customers on an average are served by a <br> cashier in an hour. If the service time has exponential <br> distribution, what is the probability that it will take more than <br> 10 minutes to serve a customer? | Level 3 | Applying |
| 4. | Classify the types of Queue. |  |  |

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| 13. | Distinguish between breakdown maintenance and preventive <br> maintenance. | Level 1 | Remembering |
| :---: | :--- | :---: | :---: |
| 14. | How do you show your understanding on Little's formula in <br> queuing theory? | Level 2 | Understanding |
| 15. | Categorize Queue Discipline. | Level 3 | Applying |
| 16. | Develop Kendall's Notation of a Queue. | Analysing |  |
| 17. | What is "Collusion" in Queue Discipline? | Level 1 | Remembering |
| 18. | Compare the Queue Length and No. of Customers in the System. | Level 2 | Understanding |
| 19. | Distinguish between individual replacement and group <br> replacement? | Level 3 | Applying |
| 20. | Describe Kendall's Notation for identifying a Queue Model with <br> two channels, Poisson arrivals, exponential service Unlimited <br> Queue and infinite calling population. | Level 1 | Remembering |


| S.No | PART - B QUESTIONS | Marks | $\begin{array}{c\|} \hline \text { BT } \\ \text { LEVEL } \end{array}$ | COMPETENCE |
| :---: | :---: | :---: | :---: | :---: |
| 1. | The cost of machine is Rs.16, 00 and scrap value is Rs.1,100. Maintenance Cost form for machine are as follows: <br> When should the machine be the replaced? |  | Level 1 | Remembering |
| 2. | The following table gives to cost of spares per year, overhead cost of maintenance per year and resale value of certain equipment whose purchase price is Rs. 50,000: Illustrate when the machine can be replaced. |  | Level 2 | Understanding |
| 3. | A Taxi owner estimates from his past records that the cost per year for operating a taxi whose purchase price when new is Rs.60,000 are as follows. <br> After 5 years the operating cost is Rs. $6000 \times \mathrm{K}$, Where " k " <br> is $6,7,0,9,10$ (age). If the resate value decreases by $10 \%$ of |  | Level 3 | Applying |


|  |  | purchase price each year, calculate the best time of replacement if time value is not implemented? |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 4. | (i) | A cost of a machine is 6100 and its scrap value is Rs. 100. The maintenance Cost from the experience are as follows: | (8) | Level 4 | Analysing |
| 5. | (i) | Week $\mathbf{1}$ $\mathbf{2}$ $\mathbf{3}$ $\mathbf{4}$ $\mathbf{5}$ $\mathbf{6}$ $\mathbf{7}$ <br> Conditional <br> Probability 0.07 0.15 0.25 0.45 0.75 0.9 1 <br> is Rs.1.25 per item <br> GRP Cost is Rs. 60 Paise Per item. <br> Estimate the IRP Cost <br> Predict GRP cost and Determine whether GRP or IRP is the Best Policy | (5) | Level 5 | Evaluating |
| 6. |  | Machine A Costs Rs.9000. Annual Operating Cost is Rs. 200 for the $1^{\text {st }}$ year and then increases by 2000 every year. Determine the best age at which to replace the machine. Assume the machine has no resale value. Machine B Costs Rs.10,000. Annual operating cost is Rs. 400 for the $1^{\text {st }}$ year and then increases by 800 every year. No resale value. You have now a machine of type A which is one year old. Conclude if M/c A can be replaced by $\mathrm{M} / \mathrm{c} B$. Is so, When? |  | Level 6 | Creating |
| 7. |  | A manufacturer is offered two machines A and B . A has cost price of Rs.2,500, its running cost is Rs. 400 for each of first years and increased by Rs. 100 every subsequent year, Taking money's value as $10 \%$ per year, when machine should be replaced? |  | Level 1 | Remembering |
| 8. |  | The maintenance cost and resale value per year of a machine whose purchase price is Rs. 7000 is given below : <br> When should the machine be replaced? |  | Level 2 | Understanding |



| 14. | A T.V repairman finds that the time spent on his job has <br> an exponential distribution with mean 30 minutes. If he <br> repairs sets in the order in which they came in and if the <br> arrival of sets is poisson with an average rate of 10 per <br> 8 hour day, how will you calculate the expected idle <br> time day? How much is the queue length and how <br> many TV sets would be in the shop ? | Level 1 | Remembering |
| :--- | :--- | :--- | :--- | :--- |


| PART - C |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| S.No |  | Questions |  |  |  |  |  |  | $\begin{aligned} & \text { Mar } \\ & \text { ks } \end{aligned}$ | $\begin{gathered} \text { BT } \\ \text { Level } \end{gathered}$ | Competence |
| 1. | (i) | Assume an insurance company has three claims adjusters in its branch office. People with claims against the company are found to arrive in a Poisson fashion, at an average rate of 20 per 8 -hour day. The amount of time that an adjuster spends with a claimant is found to have an exponential distribution, with mean service time 40 minutes. Claimants are processed in the order of their appearance. How many hours a week can an adjuster expect to spend with claimants? |  |  |  |  |  |  | (8) | Level 1 | Remembering |
| 2. | (i) <br> (ii) <br> (iii) | In a reservation counter with a single server, customer arrive with the inter-arrival time as the exponential distribution with mean 10 minutes. The service time is also assumed to be exponential with mean 8 minutes. Predict the idle time of the server |  |  |  |  |  |  | (5) <br>  <br> $(5)$ <br> $(5)$ | Level 2 | Understanding |
| 3. |  | An electronic equipment contains 500 resistors. When any resistor fails, it is replaced. The cost of replacing a resistor individually is Rs.20. If all the resistors are replaced at the same time, the cost per resistor is Rs. 5. The percentage of surviving, $\mathrm{S}(\mathrm{i})$ at the end of month i is given below; Apply IRP \&GRP \& Find which is best. |  |  |  |  |  |  |  | Level 3 | Applying |

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