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Total No. of Pages : 02

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BHMCT (Sem.-6) FOOD AND BEVERAGE SERVICE-V Subject Code :BH-304 M.Code : 14563

Time: 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- 2. SECTION-B contains FIVE questions carrying $2^{1}/_{2}$ (Two and Half) marks each and students has to attempt ANY FOUR questions.
- 3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

- 1. Write short notes on :
 - a) Discipline
 - b) Dessert Trolley
 - c) Hot Plate
 - d) Guest Relations
 - e) Grooming
 - f) Cocktail Shaker
 - g) Impulse Buying
 - h) Training
 - i) Jigger
 - j) Liquor Trolley



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SECTION-B

- 2. Enlist the duties of a supervisor.
- 3. Define HRM with quality management.
- 4. Write a note on Airline Catering Service.
- 5. Explain Quality Management.
- 6. Who is a Trancheur? Describe his skill set requirement.

SECTION-C

- 7. Describe various Bar Licences required for smooth functioning in a hotel.
- 8. Define Gueridon. Give recipe, method for any Flambe dish.
- www.FirstRanker.com 9. How would you handle the following situation :
 - a) Complaining Guest
 - b) Drunk Guest

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.