

SECTION-B

2. Enlist the duties of a supervisor.
3. Define HRM with quality management.
4. Write a note on Airline Catering Service.
5. Explain Quality Management.
6. Who is a Trancheur? Describe his skill set requirement.

SECTION-C

7. Describe various Bar Licences required for smooth functioning in a hotel.
8. Define Gueridon. Give recipe, method for any Flambe dish.
9. How would you handle the following situation :
 - a) Complaining Guest
 - b) Drunk Guest

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.