

[illegible]

Max. Marks : 30

SECTION-B

2. Write down the responsibilities of guest room attendant.
3. Explain various frequencies of cleaning task.
4. What are pests? What are the various methods of pest control?
5. Explain various eco-friendly products used in housekeeping department.
6. How will clean brass door handle?

SECTION-C

7. What are the personality traits required in housekeeping staff?
8. Explain various cleaning principles to be followed by housekeeping staff while cleaning.
9. Explain various types of wall finishes.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.