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Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (Sem.-1)**  
**HOUSE KEEPING-I**  
Subject Code : BH-113  
M.Code : 14507

Time : 3 Hrs.

Max. Marks : 30

**INSTRUCTIONS TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

**SECTION-A****1. Write Short notes on :**

- a. Seamstress
- b. Team cleaning
- c. Control desk
- d. Dust sheet
- e. Silverfish
- f. Faucet
- g. Chamois leather
- h. Parquet
- i. Terrazzo
- j. Floor strippers





**SECTION-B**

2. Write down the responsibilities of guest room attendant.
3. Explain various frequencies of cleaning task.
4. What are pests? What are the various methods of pest control?
5. Explain various eco-friendly products used in housekeeping department.
6. How will clean brass door handle?

**SECTION-C**

7. What are the personality traits required in housekeeping staff?
8. Explain various cleaning principles to be followed by housekeeping staff while cleaning.
9. Explain various types of wall finishes.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**

