

Roll No.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-6)
HOUSE KEEPING OPERATIONS-III
Subject Code : BH-316
M.Code : 14569

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A**1. Write short notes on :**

- a. Water Sprinkler
- b. Prelude to staffing
- c. Water Chemistry
- d. ABC of respiration
- e. Solarium
- f. Crepe Bandage
- g. Job specification
- h. Class A fire
- i. Choking
- j. Asphyxia

SECTION-B

2. Explain the significance of Employee requisition with the help of format.
3. What are the steps taken by an employee during fire emergency?
4. Explain how swimming pool cleaning is done on daily basis?
5. Mention the first aid procedure for electric shock and burns.
6. Explain any 2 types of fire extinguishers.

SECTION-C

7. Define First Aid. What are the major contents of first aid box?
8. Explain with the help of flow chart the process of staffing housekeeping operations.
9. Being a Housekeeping Supervisor in a hotel how would you go about handling a guest complaint?

NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.