

[illegible]

BHMCT (E-III) (Sem.-8)
HOUSE KEEPING OPERATIONS-IV
Subject Code : BH-402
M.Code : 14589

Max. Marks : 30

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

Q1. Describe in brief :

- Inventory
- Parquet
- Disinfectant
- Calendar
- House break up
- Dado
- Crinkle sheet
- House division
- Box sweeper
- Size of bath towel

SECTION-B

- Q2. Discuss any three wall coverings which can be used in guest room.
- Q3. Explain zero base budgeting and its importance.
- Q4. Discuss in brief about "disposition of spares".
- Q5. Write five chemicals used in housekeeping with its chemical formula and use.
- Q6. Define stock taking. Give the format for stock taking in a hotel.

SECTION-C

- Q7. Give the standard staffing guideline for housekeeping department of a five star hotel.
- Q8. What are the various housekeeping expenses that the executive housekeeper needs to budget for?
- Q9. Give standard considerations for selecting cleaning agents.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.