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Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (2018 Onwards) (Sem.-1)****FRONT OFFICE FOUNDATION-I**

Subject Code : BHMCT-105-18

M.Code : 75139

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTIONS TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

**SECTION-A****1) Explain briefly :**

- a) Bell Hop
- b) Condominium Hotels
- c) Tourism
- d) Franking Machine
- e) Green Hotels
- f) HRACC
- g) Referral Hotels
- h) Studio Room
- i) Cabana
- j) SPATT





**SECTION-B**

- 2) Discuss the role of Tourism industry in Indian Economy.
- 3) Sketch the Organisational chart of Front Office department of a hotel having 300 rooms.
- 4) Briefly introduce core areas of a 5-star hotel.
- 5) Mention the different functions performed at the bell desk area.
- 6) Translate into French (**Any Five**) :
  - a) Monday
  - b) Spring
  - c) Twenty
  - d) Friday
  - e) Good Morning
  - f) Madam

**SECTION-C**

- 7) What are the various components of Tourism? State different purposes for which people undertake Tourism.
- 8) "*Hotel Classification is important for maintaining hotel standards*". Keeping in mind the above statement, classify hotels on the basis of Location.
- 9) Define Time share hotels. How are they different from hotel business?

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**

