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Register Number:

Name of the Candidate:

B.B.A. DEGREE EXAMINATION, May 2015**(FINANCIAL PLANNING)****(THIRD YEAR)****750: HUMAN RESOURCE MANAGEMENT**

Time: Three hours

Maximum: 100 marks

SECTION-A**(10×2=20)****Answer ALL questions**

1. What is meant by HR Policy?
2. Distinguish 'Living Wage' and 'Minimum Wage'.
3. Abbreviate the term 'HRP'.
4. What is 'Human Capital'?
5. Define 'Job Description'.
6. What is 'Employee turnover'?
7. Identify any two labour laws regulating human resources.
8. What is meant by 'Vocational education and training'?
9. Distinguish 'training' and 'development'.
10. What are the two types of stress?

SECTION-B**(4×10=40)****Answer any FOUR questions**

11. Discuss the important functions of human resources.
12. Explain the modern sources of recruitment.
13. Describe the costs and benefits of globalisation of human resources.
14. Explain the different types of tests used in employee selection process.
15. Describe the role of arbitration systems used in resolving industrial disputes.
16. Enumerate the factors contributing stress among employees.

SECTION-C**(2×20=40)****Answer any TWO questions**

17. Describe the steps involved in 'Human Resource Planning'.
18. Discuss the various models of human resources applied in modern organisation.
19. Explain the steps involved in Training and development of employees.
20. Describe the provisions of employee safety aspects concerning manufacturing organisations.
