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Register Number:

Name of the Candidate:

M.Com. DEGREE EXAMINATION, May 2015 (MARKETING)

(SECOND YEAR)

220 /620: SALES AND DISTRIBUTION MANAGEMENT

(Old Regulations / New Regulations)

Time: Three hours Maximum: 100 marks

SECTION - A Answer any FIVE questions

 $(5 \times 8 = 40)$

- 1. What are the advantages of salesmanship? Explain
- 2. State the various functions of sales management.
- 3. Enumerate the important steps in sales planning.
- 4. Describe the factors influencing in designing of sales territories.
- 5. Explain briefly the salient features of "Additional compensation schemes" of salesman.
- 6. Explain the importance of "Appraising of salesman's performance.
- 7. Explain the important role of physical distribution in marketing.
- 8. Enumerate the significance of Franchise selling.

SECTION - B Answer any THREE questions

 $(3 \times 20 = 60)$

- 9. Enumerate the duties and responsibilities of a sales manager.
- 10. Discuss the different methods of training the salesman.
- 11. What are the various methods of compensating the salesman? Explain.
- 12. State and explain the different classifications of channels of distribution.
- 13. What are the various services provided by the wholesaler? Explain.

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