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Register Number :

6761

Name of the Candidate :

M.B.A. DEGREE EXAMINATION DECEMBER 2013.

HUMAN RESOURCE MANAGEMENT

(FIRST YEAR)

120 — HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

PART A

Answer any FIVE questions.

(5 × 3 = 15)

1. Brief the qualities of HR.
2. Define induction and what are its objectives?
3. Write a note on job design.
4. Brief about training courses and institutes.
5. What are fringe benefits? List out some.
6. What are the objectives of performance appraisal?
7. Write a note on Quality circles.

PART B

Answer any THREE questions.

(3 × 10 = 30)

8. Explain and differentiate managerial and operational functions.
9. Explain the guideline for job description.
10. Explain the process and problems in recruitment..
11. Discuss about training and development in India.
12. Describe how to measure the quality of work life.

PART C**Answer any ONE questions.****(1 × 15 = 15)**

13. Explain the steps and techniques in selection process.
14. Explain the need, importance and scope of HRM.
15. Discuss the techniques of job analysis.

PART D**(Compulsory)****(1 × 15 = 15)**

16. PQR Ltd. is a large automobile company in Pune, employing more than 5,000 employees in different cadre. Elaborate the purpose and methods of performance appraisal.
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