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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION December 2014**(HUMAN RESOURCE MANAGEMENT)****(FIRST YEAR)****170. ORGANISATIONAL BEHAVIOUR**

Time: Three hours

Maximum: 75 marks

SECTION – A**(5×3=15)****Answer any FIVE questions**

1. Write short notes on any FIVE of the following:

- a) Open System.
- b) Perception.
- c) Personality.
- d) Group dynamics.
- e) Managerial grid.
- f) Change.
- g) Organizational culture.
- h) Conflict.

SECTION – B**(3×10=30)****Answer any THREE questions**

- 2. Explain the determinants of personality.
- 3. State the reasons for formation of groups.
- 4. What is leadership continuum? Explain.
- 5. Discuss the importance of motivation.
- 6. Enumerate the factors influencing organizational climate.
- 7. What are the causes of organizational conflict? Explain.

SECTION-C**(1×15=15)****Answer any ONE question**

- 8. Explain the stages of personality development with examples.
- 9. Explain the leadership characters and styles.
- 10. What is organisational effectiveness? What are the indicators? How to achieve it?

SECTION-D**(1×15=15)****(Compulsory)**

- 11. How do attitudes and values differ? Illustrate your answer with a live example.
