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Register Number :

6766

Name of the Candidate :

M.B.A. DEGREE EXAMINATION DECEMBER 2013.

(HUMAN RESOURCE MANAGEMENT)

(FIRST YEAR)

170 — ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

SECTION A

Answer any FIVE of the following.

(5 × 3 = 15)

All questions carry equal marks.

1. Write short notes on any FIVE of the following.

- (a) Organisation behaviour.
- (b) Personality.
- (c) Attitudes.
- (d) Group cohesiveness
- (e) Leadership.
- (f) Motivation.
- (g) Organizational change.
- (h) Morale.

SECTION B

Answer any THREE of the following.

(3 × 10 = 30)

All questions carry equal marks.

- 2. What are the factors influencing organizational behavior?
- 3. What is meant by perceptual distortion? Explain.
- 4. Explain the types of groups in an organisation.
- 5. Why there is resistance to change? What are its causes?
- 6. Enumerate the factors influencing organizational climate.

SECTION C**Answer any ONE questions.****(1 × 15 = 15)**

7. Discuss the importance and development of organizational behavior in India.
8. Describe the theories of group dynamics.
9. Explain the factors contributing to organisational change

SECTION D**(1 × 15 = 15)****Compulsory**

10. Critically analyze different theories of motivation. Suggest the best motivational theory for informational technology industry.
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