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Register Number

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015**(HUMAN RESOURCE MANAGEMENT)****(SECOND YEAR)****210: ORGANISATIONAL DEVELOPMENT AND MANAGEMENT OF CHANGE**

Time: Three hours

Maximum: 75 marks

SECTION-A**(5×3=15)****Answer any FIVE questions**

1. Define organisation development.
2. List the characteristics of OD.
3. System orientation-Explain.
4. What is action research?
5. Structural intervention is part organisation development –Comment.
6. What does OD value?
7. What is experiential learning?
8. Write short notes on resistance to change.

SECTION-B**(3×10=30)****Answer any THREE questions**

9. Explain the benefits and limitations of OD.
10. Discuss about the foundations of organisation development.
11. Evaluate the characteristics of organisation development.
12. Explain the three stages in change.
13. Describe the process of building support for change.

SECTION-C**(1×15=15)****Answer any ONE question**

14. Elaborately discuss about the typical stages in organisation development.
15. Write an essay on OD interventions.
16. Critically examine the resistance to change and reasons and types of resistance.

SECTION-D**(1×15=15)****[Compulsory]**

17. Case study:

Mr. Ramesh a business in SIDCO Mettur manufacturer's magnesium sulphate. He adopts a very traditional method of production and he earns good profit also. In order to speed up the production process, enhance quality and reduce the production cost, he introduce mechanisation in his company. This leaves 10 percent of employees, to be unemployed. So the casual labours resist this mechanisation process. Assume that you are consultant, intervene in this issue and act as a consultant to both Mr. Ramesh and the employees.
