**Total No. of Pages**: 2

Register Number: 6870

Name of the Candidate:

#### M.B.A. DEGREE EXAMINATION MAY 2014.

## (HUMAN RESOURCE MANAGEMENT)

### (SECOND YEAR)

### 220 — TRAINING AND DEVELOPMENT

Time: Three hours

Maximum: 75 marks

## **SECTION A**

Answer any FIVE questions. All questions carry equal marks.

 $(5 \times 3 = 15)$ 

- 1. What is a Learning Curve?
- 2. How is Development defined?
- 3. What is a Role Play?
- 4. Define group discussion.
- 5. State the definition of HRD.
- 6. Brief the concept of Career.
- 7. What is meant by OD?
- 8. Define Simulation.

## **SECTION B**

Answer any THREE questions.
All questions carry equal marks.

 $(3 \times 10 = 30)$ 

- 9. Explain the concept of Training and Development.
- 10. Differentiate job instruction training from programmed instruction.
- 11. Identify the managerial and organisational role in Career Development.
- 12. Discuss the need and importance of Management Development.
- 13. Compare the relative merits and limitations of Management Development Techniques.

#### **SECTION C**

# Answer any ONE question.

 $(1 \times 15 = 15)$ 

- 14. Explain the process of measuring the relative effectiveness of Training Techniques followed in organisations.
- 15. Highlight the different career stages and the role of the organisation in Career Planning and Development.
- 16. Discuss the different self-learning techniques that may be appropriate for the employees of Indian Manufacturing Organisations.

#### SECTION D

# (Compulsory Questions)

 $(3\times 5=15)$ 

- 17. Draft a step-by-step procedure that has to be followed in implementing the following student centred techniques.
  - (a) Brain-storming
  - (b) Sensitivity Training
  - (c) Psycho Drama.

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