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Total No. of Pages: 1

Register Number:

Name of the Candidate:

#### M.B.A. DEGREE EXAMINATION December 2014

#### (HUMAN RESOURCE MANAGEMENT)

#### (SECOND YEAR)

#### 240. INDUSTRIAL RELATIONS

Time: Three hours Maximum: 75 marks

# SECTION – A Answer any FIVE questions

 $(5 \times 3 = 15)$ 

#### Write short note on:

- 1. Explain the concept of Industrial Relations.
  - 2. What is meant by Dunlop model of Industrial Relations?
  - 3. Define Industrial dispute.
  - 4. What are the objectives of collective bargaining?
  - 5. What are the requirements for registering a trade union?
  - 6. Explain the concept of workers' participation in management.
  - 7. What are the objectives of ILO?
  - 8. Differentiate between lock and lay off.

### SECTION - B (3×10=30) Answer any THREE questions

- 9. Explain the importance and scope of Industrial relations system.
- 10. Examine the causes for industrial disputes.
- 11. Analyse the determinants of collective bargaining.
- 12. Explain the different authorities constituted under Industrial Dispute Act.
- 13. Analyze the problems experienced by trade unions functioning in India.

# SECTION-C $(1\times15=15)$

#### **Answer any ONE question**

- 14. Is workers participation in management successful in India? Explain the determinants of workers' participation in management.
- 15. Explain the principles, philosophy and policies of Indian labour.
- 16. Discuss the preventive and settlement machinery of Industrial disputes.

## SECTION-D (1×15=15) (Compulsory)

- 17. Give logical answer for the following questions.
  - a) Why do we workers organize in to unions?
  - b) Why does there exist the problem of inter-union rivalry?
  - c) Do workers really participate in management?

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