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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015**(HOTEL MANAGEMENT AND TOURISM)****(FIRST YEAR)****120: HUMAN RESOURCE MANAGEMENT**

Time: Three hours

Maximum: 75 marks

SECTION - A**Answer any FIVE questions****(5 × 3 = 15)**

1. List out the functions of Human Resource Management.
2. Enumerate the importance of Human Resource Planning.
3. Write short note on recruitment.
4. Give a brief account on the factor evaluation system.
5. Define job description.
6. What do you mean by succession planning?
7. What do you mean by vestibule training?
8. Define job enlargement.
9. What do you mean by sensitivity training?
10. Write short note on perceived intrinsic job characteristics.

SECTION - B**Answer any THREE questions****(3 × 10 = 30)**

11. Explain the qualities and responsibilities of a Human Resource Manager.
12. Discuss the various stages or steps in job analysis.
13. Explain the essentials of management development programs.
14. Explain the causes of indiscipline and the strategies to overcome it.
15. Give a detailed note on Management by Objectives.

SECTION - C**Answer any ONE question****(1 × 15 = 15)**

13. Discuss the role and responsibilities of training and development department.
14. Explain the influencing factors and problems in performance appraisal.

SECTION - D**COMPULSORY****(1 × 15 = 15)**

16. "Hiring and firing staff are two of the main Human Resources Functions" – substantiate your answer.

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