

Total No. of Pages: 1**6908**

Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015**(HOTEL MANAGEMENT AND TOURISM)****(FIRST YEAR)****150: ORGANIZATIONAL BEHAVIOUR**

Time: Three hours

Maximum: 75 marks

SECTION - A**Answer any FIVE questions****(5 × 3 = 15)**

1. What do you mean by group dynamics?
2. Write short note on change management.
3. What do you mean by perception?
4. Write short note on classical conditioning.
5. Give a brief note on cognitive restructuring.
6. What do you mean by laissez-faire leadership style?
7. List out the hygienic factors in motivation.
8. Give a brief note on founded groups.
9. What do you mean by morale?
10. Define organizational culture.

SECTION - B**Answer any THREE questions****(3 × 10 = 30)**

11. Explain the factors contributing to the enablement of organizational behaviour.
12. Discuss the different stages of personality development.
13. What do you mean by group cohesiveness? Explain the factors contributing to group cohesiveness?
14. Explain Maslow's need hierarchy theory.
15. Discuss the factors contributing to organizational change.

SECTION - C**Answer any ONE question****(1 × 15 = 15)**

16. Discuss the different stages of group formation and explain the different types of groups.
17. What do you mean by conflict? Should conflict be resolved? If yes how do you resolve it?

**SECTION - D
COMPULSORY****(1 × 15 = 15)**

18. "Everyone wants to feel that his or her work has a higher purpose" substantiate with your answer.

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