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**7051**

Register Number:

Name of the Candidate:

**M.B.A. DEGREE EXAMINATION, May 2015**

**(HOSPITAL MANAGEMENT)**

**(SECOND YEAR)**

**230. QUALITY ASSURANCE**

Time: Three hours

Maximum: 100 marks

**I. ANSWER ANY TWO OF THE FOLLOWING:**

**(2 × 20 = 40)**

1. Explain the purpose of classification and tabulation of statistical data. Explain the parts of statistical table and draw a specimen of a table.
2. Give a brief description of different measures of central tendency. Why is arithmetic mean so popular?
3. Discuss the various stages involved in formulation of a research project.

**II. ANSWER ANY SIX OF THE FOLLOWING:**

**(6 × 10 = 60)**

4. Purpose of conducting viva.
  5. Karl Pearson's coefficient correlation
  6. Various sampling techniques
  7. Hospital indicators for quality
  8. Brain storming
  9. Medical case sheet review
  10. Quality policy.
  11. Segregation and colour coding for Biomedical wastes.
  12. Different types of research.
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